

STRATEGIC PLAN 2016-18

Vision: A safe, inclusive, fair and prosperous South Australia.

Purpose: Develop and deliver laws, policy and services that support safety and prosperity and enable timely, fair and inclusive justice for all South Australians.

Our values > Service > Professionalism > Trust > Respect > Collaboration & Engagement > Honesty & Integrity > Courage & Tenacity > Sustainability

Goal

We help make South Australia safe and prosperous

Success

AGD is a partner in keeping SA a safe and prosperous place to do business. Our services and policies have improved personal, workplace and community safety.

Strategies

- Develop laws and policy that increase personal, public and workplace safety.
- Engage with communities on strategies that prevent crime and reduce harm.
- Strengthen systems that protect children, women and victims.
- Educate businesses and consumers early, to better ensure safety.
- Support the delivery of emergency services in SA.
- Collaborate with business on ways to keep workplaces and communities safe.
- Reduce red tape, to reduce costs and to support business prosperity.

Goal

South Australians know their rights and obligations, which AGD administers fairly

Success

AGD administers a rights protection system that reflects the needs of citizens, consumers and business, is simple to access and use and operates to provide fair and timely results.

Strategies

- Design and deliver timely, accessible and fair dispute resolution services and systems.
- Inform individuals, employers and businesses about their legal obligations.
- Promote and protect the rights of vulnerable people.
- Help victims exercise their rights and access assistance.
- Provide mechanisms to enforce legal rights and obligations that are streamlined and simple, to minimise red tape and compliance costs.
- Enable a system of public integrity and access to information in South Australia.

Goal

South Australians have contemporary, inclusive and efficient civil, criminal and administrative justice systems

Success

AGD's policies, services and reforms have helped make SA's justice system simpler, faster, more inclusive and effective.

Strategies

- Pursue reforms that make South Australia's criminal justice system more timely and effective.
- Ensure that justice system reforms benefit victims, whilst being inclusive of defendants and of practitioners' needs.
- Make it easier for clients, partners and citizens to interact with us, including through technology.
- Consult those affected by proposed justice system reforms.
- Provide a framework to deal with disputes early and efficiently, to provide fair outcomes and a cost-effective system.

Goal

We support our staff and strive to constantly improve our business

Success

AGD embraces innovation and improvement, manages resources efficiently, invests in staff and collaborates.

Strategies

- Collaborate on policy and services within AGD, across government and with communities.
- Improve our services by asking for and listening to feedback from people who use them.
- Use technology and systems that get results and make it easier for people to work with us.
- Invest in our people so they have the tools, knowledge and skills that they need to deliver results.
- Recognise and value staff diversity and effort.
- Be willing to try new ideas and take risks.
- Protect the health, safety and wellbeing of our staff.