



Whilst every effort has been made to ensure this information is helpful we make no warranties for the completeness or usefulness of the strategies supplied

Practical solutions and tips to assist in the prevention of unwanted false alarms

Manage your site: Egress, isolations and the alarm generally

If you need to alter, relocate or remove fire alarm equipment, permission is required from a Registered Building Surveyor

We also suggest you inform your insurance company of any intended changes.

egress of public (hire of hall, room or building)

- Establish procedures to manage buildings that are hired by third party.
- Clearly notify the third party the existence of the fire alarm system and the limitations of their egress and activities.
- Clearly establish responsibilities of the third party, especially if a building manager in your employ is not at the site.

egress of trades and contractors

- Ensure procedures are in place to control the egress of all trades and subcontractors at your site.
- Consider writing to contractors before they commence work, informing them of procedures they must adopt and who they must report to before any work is commenced.

assess risk

- Before work commences, evaluate the need for temporary isolation ensuring correct procedures are put in place to manage the isolated area (Refer to link under 'Automatic Fire Alarm Systems')
- Allow for drift of dust, steam, fumes, etc. when selecting which zones or circuits should be temporarily isolated.

manage the alarm

- Document the risk and actions required. Details may include:
 - type of work to be undertaken
 - duration of work
 - areas that will be affected by the proposed work
 - zones or circuits numbers that will need to be isolated
 - location of fire alarm cables
 - contact details of trades undertaking work
- Before resetting the alarm, check the LED's on detectors have not activated. It is possible that detectors may have become contaminated.
- As an added precaution, especially if your detectors do not have LEDs, follow the procedure below:
 - isolate the entire alarm (using the isolate key)
 - at the FIP, de-isolate the zones or circuits
 - check for any zones or circuits in alarm
 - if clear, de-isolate the entire alarm (ASE)
 - if still in alarm, isolate the affected zone or circuit and de-isolate the entire alarm
 - check your detectors and for any residual dust, etc. and repeat the procedure – if still in alarm, we recommend you immediately contact your maintenance company for assistance.

**always isolate for a
minimum of time**



Manage your site: Egress, isolations and the alarm generally

- manage all isolations**
 - Always use the minimum isolation methods eg. isolate individual zones or circuits at the fire indicator panel.
 - Isolate for a minimum of time
 - Always initiate alternative fire protections procedures while any part of the alarm is isolated.
- time out for isolation key**
 - An alarm isolated by the use of the 'isolation key' will automatically time out and return to fully operational status. The following monitoring companies have advised these times:
 - 12 hours - Chubb
 - 12 hours - ADT
- time out for test key**
 - An alarm placed in 'test' mode by the use of the 'test key' will automatically time out and return to fully operational status. The following monitoring companies have advised these times:
 - 2 hours - Chubb
 - 2 hours - ADT
- emergency isolations**
 - Your monitoring provider may be willing to temporarily isolate your alarm for up to 24 hours to accommodate emergency works. (ADT also has the ability to isolate a specific input.) Please contact your provider for specific information and requirements prior to isolation.
- contact information**
 - Ensure your monitoring provider has correct information for your organisation's contacts – both during office hours and after hours.

Do not leave your entire alarm (ASE) in isolation mode
Refer to brochure 'Direct Automatic Alarms' under Publications

