



Normally, testing is a two-stage process.

First, we undertake what we call a hearing 'screening' test, which will quickly determine whether you have any hearing loss and what the cause might be.

Having your hearing checked for any problems really is a simple process.

It might involve some smart technology but, for you, it's easy, comfortable and provides an accurate picture of your hearing abilities.



"It's like learning to wear glasses for the first time. Now I don't even think about the aid. I'm not self-conscious about it, and another big advantage is my wife doesn't have to repeat herself to me all the time."

What's involved?

Firstly, you'll be asked a few questions. Such as, are there particular circumstances when you feel you cannot hear so well? Then, there are the types of sound you tend to hear more clearly, and those you do not.

Before testing begins, your Bay clinician will start with a look into your ear canal using a magnifying scope and light, and then you'll do what we call a Basic Pure Tone Test. You'll be asked to respond to the softest tone you can hear, at a limited number of frequencies.

Together with your earlier assessment, it gives the clinician a general indication of whether you might benefit from a hearing device and whether or not there is a medical issue that would require further testing.

For your initial screening test, it's that simple.

Should your hearing abilities show signs of deterioration, there are a number of potential causes. These include:

-  something obstructing the sound waves getting to your ear (a build-up of wax, for example),
-  possible damage to your eardrum or the bones in your middle ear,
-  damaged inner ear hair cells, or
-  damaged auditory nerve.

Some of these conditions can be easily fixed, others can be helped and some unfortunately cannot. You'll only know by having a full diagnostic test.

What's next?

Once your hearing has been screened for any problems, you'll be given a written summary which will be explained to you in plain English by the person who examined you.

If your initial screening test shows a problem that might give concern, the next stage would be a full diagnostic test in a soundproof environment. It takes a little longer than the screening test, but is just as easy and comfortable. Following a full assessment a formal report can be sent to your doctor if you wish.

You might be entitled to a special offer following a screening assessment such as a complimentary trial of the latest hearing technology.

Eligible pensioners and veterans are encouraged to apply for The Australian Government Hearing Services Program. This allows fully subsidised hearing services including a hearing test and provides basic digital hearing aids free of charge.

- ☞ One of our Bay Audio team members will have provided you with a Medical Practitioner Referral form, please check that the details are correct.
- ☞ Visit your doctor and have them sign the form for you. Then return the signed form to your local Bay Audio store you first visited.
- ☞ Your friendly Bay Audio team member will then complete your application and provide you with your Hearing Services Voucher. From here we can book your first appointment and help take care of your hearing health.

The hearing services program allows you to contribute toward the cost of more advanced devices that may be more suitable for your situation.

Private health and tax rebates often apply.

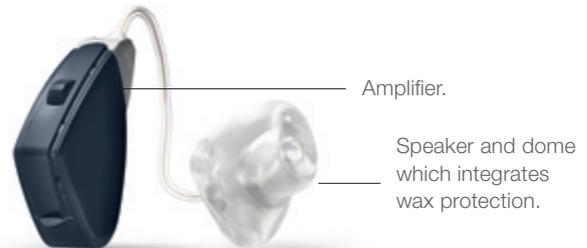


"Call me old-fashioned but I dreaded getting hearing aids. Stupid really. They're great, I couldn't do without them."

Hearing devices have changed dramatically in recent times

Thin tube or 'open ear fitting' devices constitute one of the many categories of hearing devices and set a new standard for aesthetics. Designed for both looks and comfort, these appliances integrate some of the most sophisticated sound processing technology available today.

An ultra thin sound tube connects the very discreet hearing device amplifier unit to a tiny soft dome placed inside the ear canal which keeps the ear feeling ventilated and comfortable.



Bay Audio works with leading worldwide manufacturers whose products meet the highest and strictest standards, and who provide warranties and support services in Australia.

Let's hear a little more

Bay Audio is an innovative hearing health care organisation, employing professional audiologists - the healthcare professionals that form the cornerstone of hearing loss management.

At Bay Audio, our priority and commitment is to deliver a better quality of life to our customers. Helping our customer resolve their hearing issue is just the first step in a long relationship that we will develop over time.

You'll hear from us at regular intervals to ensure your device is continuing to work well for you, and we'll keep you up to date with new innovations in hearing technology - which like all technology advances at an amazing rate.

Our customers are welcome to call into any Bay Audio store for service, maintenance or for batteries so you are never isolated in an emergency. Bay Audio operates independently from hearing aid manufacturers so the advice and devices we fit are always right for you.

What we do

- ☞ Hearing tests
- ☞ Hearing devices
- ☞ Hearing accessories
- ☞ Hearing loss prevention
- ☞ Hearsavers - custom made ear plugs

Find us

We have stores throughout Queensland, New South Wales and Victoria. To find your nearest location or to make an appointment for yourself, a family member or a friend, please visit www.bayaudio.com.au or call on **1800 BAY AUDIO (1800 229 283)**.

