

Strategic Plan 2018-21

Vision: South Australia is safe, fair and the best place to do business.

Purpose: The Attorney-General's Department develops laws and policy that support safety, diversity, fairness and justice in the community. We deliver efficient and appropriate services to our customers, in a way that is responsive, inclusive and collaborative.



Safe communities

We deliver services to improve community safety.

Strategies:

- Develop laws and policy that increase public safety.
- Strengthen systems that protect the vulnerable, elderly and victims.
- Identify and progress domestic violence initiatives.
- Engage and educate citizens on strategies that prevent crime and reduce harm.
- Support the delivery of emergency services.



Fairly administered laws

We administer laws that protect citizen's rights and obligations in a way that is accessible, simple, fair and timely.

Strategies:

- Design and deliver timely, accessible and fair dispute resolution services.
- Inform individuals and business about their legal obligations and rights.
- Promote and protect the rights of people who are Aboriginal, vulnerable or disadvantaged.
- Help victims exercise their rights and access assistance.
- Support information sharing, transparency and ease of access to public data.



An efficient and effective justice system

We deliver policies, services and reforms to support a justice system that is simple, inclusive, timely and effective.

Strategies:

- Deliver justice system reforms that benefit the community.
- Ensure the justice system protects the community and victims, whilst being inclusive of defendants' needs.
- Provide timely, useful legal and policy advice across government.
- Provide services that deal with disputes early and efficiently.
- Make it easier for clients, partners and the community to interact with us.



Our people meet customer needs

Staff are motivated, skilled and seek to continuously improve our services.

Strategies:

- Collaborate on policy and service delivery within AGD, across government and with communities.
- Streamline services, reduce costs to business and ask for and listen to feedback.
- Invest in our people so they have the knowledge and skills to deliver.
- Recognise and value staff diversity and effort, and protect their health, safety and wellbeing.
- Use our resources efficiently.



Supportive infrastructure

We implement and maintain infrastructure that is fit for customer and business needs.

Strategies:

- Implement innovative approaches to make it easier to work with us.
- Invest in technology that supports service delivery and increases productivity.
- Invest in facilities that meet business and customer needs.
- Progress initiatives that improve digitalisation.
- Protect against cyber security and other threats.