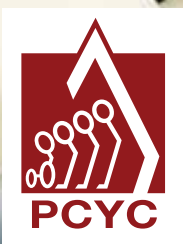
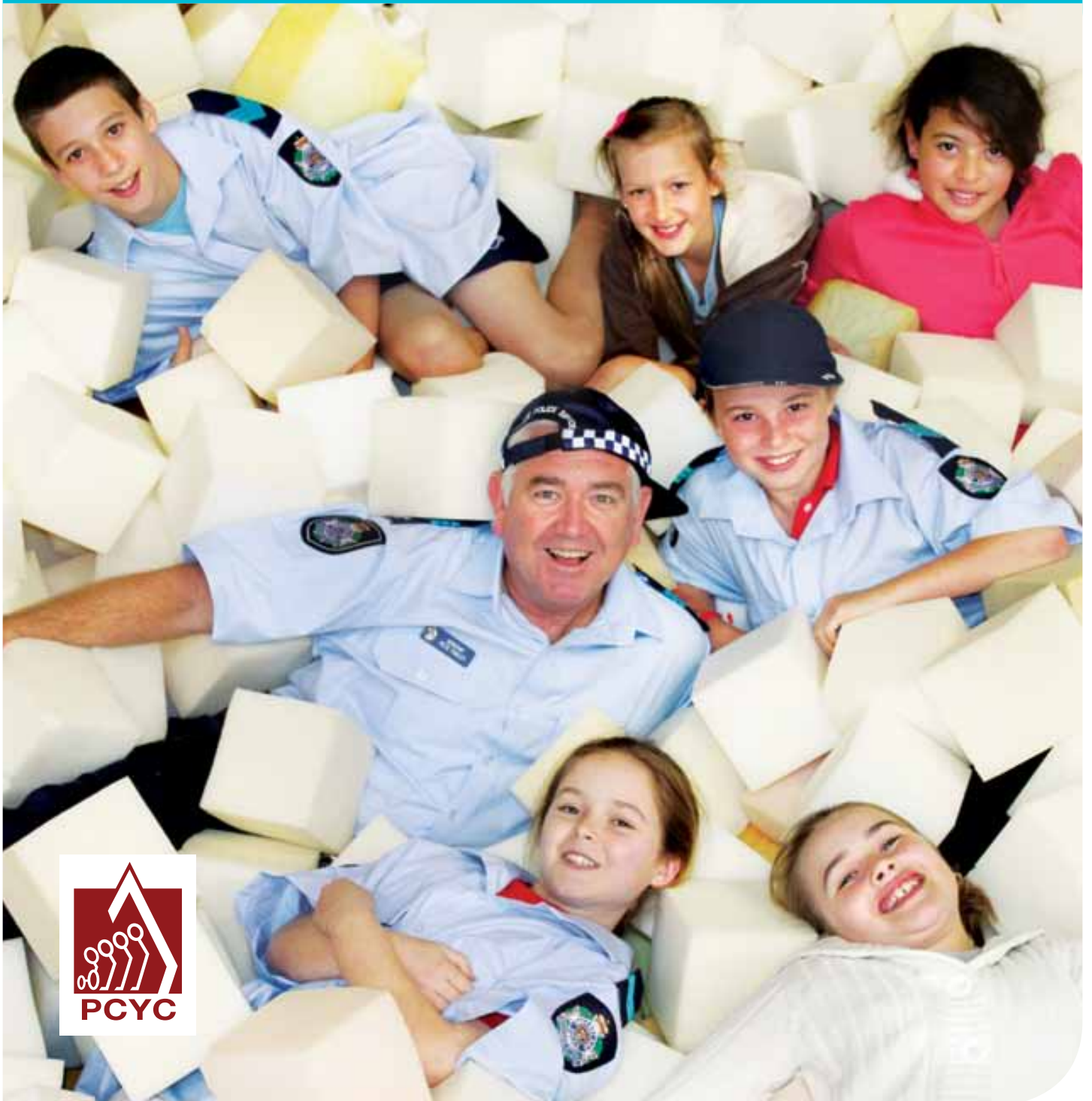


Queensland
Police-Citizens
Youth Welfare
Association
Annual Report 2011

PCYC







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PCYC Highlights 2010/2011

- Now 82,029 members
- 6,625 increase on 2009
- 2.4 million attendances statewide
- 813 volunteers
- Relocation of State Office to permanent office in Tingalpa
- Upgrade in progress to Castle Hill, Dalby, Doomadgee and Innisfail PCYCs
- Burdekin PCYC opens



Welcome

Our Vision

Police-Citizens
Youth Clubs >
Enhancing
Queensland
communities
through youth
development



2009-2014

STRATEGIC PLAN

- > Providing comprehensive and appropriate youth development opportunities and programs
- > Support for young people to access positive development opportunities
- > Resource utilisation is maximised
- > Has robust, beneficial relationships and is open to new relationships
- > Has a respected and credible community profile
- > Governance is transparent, robust and accountable

The summer of 2011 saw an unprecedented number of disasters strike Queensland. Beginning in late 2010, Queensland experienced one disaster after another, with a number of Queensland communities devastated on more than one occasion.

Starting with flood waters in Central Queensland, we were tested by floods, cyclones and floods again. Each of these disasters grew progressively in size and damage. State Emergency Services were stretched to exhaustion as they were time and time again required to provide emergency support to affected communities.

PCYC, whilst not an emergency support organisation was prepared to support our communities after the initial emergency situation subsided. Our people were quick to react to help the communities in need. PCYCs were able to provide a range of events to Queensland's young people to provide a positive to many lives in a time of so much negative.

The events of the summer have reinforced the need for our Clubs in Queensland Communities; proving that our organisation indeed provides social support to communities in times of need. When the flood waters cede there will be a long term need for organisations like QPCYWA to assist communities rebuild the social aspects that take time and effort to develop.

PCYCs in 2011 will again build on the success of the last 63 years as we plan to open 4 new Clubs. These new locations will enable our people to support communities in need, with a variety of programs.

BOB ATKINSON

Commissioner of Police & QPCYWA President

ROBERT OSMOTHERLY

Vice President & Chair of the Board

SNR SGT ROB FIEDLER

Chief Executive Officer

Disasters

QPCYWA management would like to sincerely thank all of the staff, families and volunteers who assisted before, during and after the Queensland floods and Cyclone Yasi



Queensland floods

From December 2010, Queensland experienced flood waters that left three quarters of the state a disaster zone. With 20% of PCYCs located in the most flood-affected areas, many were left no choice but to close their doors due to rising flood waters. Whilst some Clubs and their communities were cut off by road closures, others bore the brunt of the flood waters, sustaining damage to facilities and equipment. Clubs across the state served their communities by acting as Evacuation Centres and Disaster Recovery Centres as well as makeshift headquarters for emergency workers.



ROCKHAMPTON PCYC

Disaster response

Sustaining no damage from flood waters, Bundaberg PCYC was used as a Disaster Recovery Centre by the Queensland Government's Department of Communities.

Emerald PCYC, also untouched by rising waters, was used as a Disaster Recovery Centre and even lent the facility to be used as a Coles 'supermarket'.

TOOWOOMBA PCYC



South Burnett PCYC housed up to 20 people for a short time as Disaster Recovery Centre. All went well with the support of staff.

Ipswich PCYC sustained no damage during the floods unlike the local Queensland Fire Service. The Club was used as an Operational Centre for the Service due to damage to their facility.

Our Clubs

Rockhampton PCYC, situated on the banks of the Fitzroy River, narrowly escaped severe damage, with flood waters rising to a metre under the floor. The Club sustained damage to the building plant, air conditioning and lift, located underneath the building.

Toowoomba PCYC also sustained some damage, with the Club's lower level being inundated with water, causing damage to carpets, furniture and the car park which was under construction at the time. Similarly, Inala PCYC sustained damage to the Club's lower levels.

Cyclone Yasi

In February 2011, Cyclone Yasi terrorised the northern coast of Queensland. With much debate as to where the cyclone would hit, many PCYCs closed and prepared for the worst. With winds that reached as far north as Cooktown and as far south as Mackay, Cyclone Yasi finally became a low pressure system before reaching Mt Isa in Central Queensland.

Mareeba PCYC acted as an Emergency Evacuation Centre housing more than 200 people. In May 2011, the Club was successful in obtaining funding under NRMA's Community Grants Program for 'Operation Ready, Willing, Able' which will better equip the Club for similar situations in the future.

Disaster Relief

QPCYWA

Following the Queensland disaster in early January the Association was quick to lend a hand to the communities that were flood-affected. PCYCs across Queensland opened their doors for free to flood-affected young people and their families allowing them to participate in sporting activities that undoubtedly relieved the boredom and stress associated with the floods.

In April 2011, close to 200 PCYC volunteers from thirteen PCYCs across the state grabbed lawn mowers, shovels and anything they could to help restore flood ravaged Grantham. The day in the small town, which was severely affected by the floods, saw volunteers mow lawns, shovel mud and remove debris from houses, trees and streets. Members of the Grantham community that had already lost so much were truly appreciative of the work done.

NQ PCYCs

As part of the Cyclone Yasi recovery of North Queensland, NQ PCYCs got together to offer a weekend of fun, water and activities to the coastal community of Kurrimine Beach which had been hit hard by Cyclone Yasi.

Kurrimine Beach Adventure Weekend

In March 2011, NQ PCYCs hosted a Youth Adventure Weekend that consisted of pool wipeout, sumo wrestling, minute-to-win-it activities, laser tag and a movie night. Over 50 young people from the Kurrimine and surrounding communities attended the event held at Kurrimine Beach Holiday Park.

Young people from the Burdekin, Innisfail, Cairns and Mareeba PCYC's Youth Management Teams also attended and helped facilitate the activities. Their exemplary behaviour and interaction with the local community showcased mature, responsible participation of all the young people involved.



Crime Prevention

The **CATE program** was developed specifically as a result of an increasing number of young people in Crestmead reacting aggressively when faced with conflict, using physical aggression as their first response.

The program aims to create a safer community by educating young people about:

- › Assertiveness versus aggressiveness
- › Triggers and physiological changes
- › Self defence
- › Resilience
- › Projecting anger and anger patterns
- › Communication
- › Moving forward

Crestmead PCYC

Crestmead PCYC began operations in 2009 and services the wider Woodridge community. In its short time, the Club has developed and delivered many Crime Prevention programs and initiatives in an effort to engage young people in the area, decrease juvenile crime and increase community attachment.

The Club has established itself as a leading sport and recreational facility in the area and is home to the 2011 Queensland Training Awards Top 3 Youth Worker Trainee for South East Queensland, Beth Henry. Ms Henry currently trains other PCYC Youth Workers to deliver the CATE and Team Up programs in Tudor Park, Sandgate and Pine Rivers.

CATE

The Channelling Aggression through Exercise (CATE) program is an early intervention initiative of the Crestmead PCYC designed to address the needs of 'at risk' students who display aggressive actions at school. The CATE program was run as a pilot program in 2010, over two different age groups – students in Years 6 and 7, and students in Years 8 and 9.

The program focuses on students who regularly get into fights at school, and aims to arm them with alternative ways to channel their aggression. Students learn about the physiological changes the body goes through when provoked, conflict resolution and calming strategies.

The CATE program teaches students to:

- › Recognise when they are becoming aggressive and equip them with ways to calm down
- › Recognise what triggers their anger and to find alternative methods to express it
- › Channel their energy into exercise
- › Learn elements of self defence and how to de-escalate situations
- › Become aware of the Queensland Police Service's 'One Punch Can Kill' campaign
- › Be assertive rather than aggressive
- › Accept overall responsibility for their actions
- › Develop a more open level of communication that will lead to less aggressive situations

From the pilot program, Crestmead PCYC was able to report on the need and effectiveness of the program. The report found that overall the lessons appeared to be relatively successful and enjoyable; students from two local Primary State Schools rated the lessons at an average of 7.2 out of 10.





Team Up

The Team Up program is targeted at disengaged youths showing anti-social behaviours such as truancy, aggression and bullying. The program demonstrates key partnerships within the Woodridge community specifically those between local schools, Police Stations and the Crestmead PCYC.

Team Up participants are identified by local schools with sessions facilitated by a Crestmead PCYC Youth Worker and Police Officers from local Police Stations. Each Team Up program cycle runs for ten weeks and contains a variety of practical activities designed to build crucial life skills.

The weekly program includes activities that aim to build resilience, emotional intelligence, conflict resolution and social competencies that assist participants to re-engage in learning opportunities and enhance life skills. Participants also learn about levels of communication, patience, assertiveness, problem solving and self defence.

Drop In

Every Friday night Crestmead PCYC hosts Drop In from 4.00 to 7.00pm. Drop In gives young people in the area the opportunity to come and enjoy free food, drinks and activities, and a chance to engage with other young people in a safe, enjoyable and interactive environment. All activities are fully supervised by providing integral positive interactions with Police, PCYC staff, volunteers and fellow young people.

Drop In began when Crestmead PCYC Branch Manager Sgt Mel Cowie realised

the need to provide support to the young people of Woodridge and surrounding suburbs. Drop In started as a small event bringing kids off the streets on a Friday night and into the Club to play games and receive a free healthy meal.

As word has spread about Drop In the event has become increasingly popular, and more than doubled in size in the last six months. Every Friday the Crestmead PCYC welcomes at least forty young people into the club to come together and join in activities such as arts, music, football, basketball and bull rush.

Sports Inclusion

The Sports Inclusion program was designed to engage young people who have barriers holding them back from participating in sports and recreational activities. It was run in conjunction with Multilink, a local multicultural service organisation.

Multilink referred young people who attend their support services and are usually unable to participate in Club sports due to either language or financial barriers.

The Sports Inclusion program ran for eight weeks, with Crestmead PCYC staff facilitating the sports. Staff taught participants Club sports such as basketball, soccer, volleyball and boxing.

The program helped participants learn new skills in an inclusive environment, and allowed participants to have a sense of belonging as they are often excluded from peer groups at school due to the same barriers that hold them back from being involved in Club sports.



Programs

The future looks bright for the new and improved Innisfail PCYC



Building Skills for Innisfail: Innisfail PCYC

The Building Skills for Innisfail project, worth \$1.98 million, was funded by the Federal Government through the Jobs Fund Program. The project involved local unskilled and unemployed trainees completing a Certificate II in Construction, with the practical assessment and training completed on site at Innisfail PCYC.

The project started with 15 trainees, with 12 finishing after six months of training. The practical component of the training saw them obtain skills in block laying, scaffolding, carpentry, concreting, backhoe operation, site preparation and site safety.

The training was supervised by Trainee Supervisor Kevin Brodie, who was instrumental to the success of the project.

Project Superintendent and Management Committee member Michael Johnson put in hundreds of hours towards managing this multi-million dollar project, and played a major role in the project achieving its successful outcomes.

The end result was complete refurbishment of the Club, as well as construction of an extension which included a new entry and reception area, three squash courts, weights room, conference room, music room, canteen, childcare offices, play area and toilets, and a mezzanine floor multi-use space.

As a result of the refurbishment, there has been an increase in memberships and attendance at the Club, and the return of squash to Innisfail PCYC's activity schedule after a four year hiatus.

Building Skills for Innisfail Project Partners

- > Innisfail PCYC
- > Tropical North Queensland Institute of TAFE
- > ITEC Employment
- > QITE
- > Skill360
- > Allan Sultana Constructions Inc.





Seniors Online Security sessions were very well received, with attendees rating all aspects highly.

The project's success culminated in the receipt of a Bronze Award for Crime Prevention at the 2011 Queensland Police Service's Awards for Excellence.

Seniors Online Security: Carindale PCYC

The Seniors Online Security (SOS) program was the result of a collaborative effort between Queensland Police Service's Coordinator for the Crime Prevention Policy, Community Safety and Crime Prevention Branch Dr Cassandra Cross, and Carindale PCYC Branch Manager Sgt David Beard.

After successfully obtaining funding from the Queensland Police's Community Crime Prevention Fund, three interactive sessions were held for seniors across the South Brisbane District on the increasingly important subject of internet security.

The internet is an unknown entity for some seniors and many lack the knowledge to use it confidently. The aim of the sessions was to provide educational materials to assist seniors in their everyday use of computers, in areas such as online banking, email, internet surfing and identifying scams. Seniors were also provided with points of contact in case they required assistance in the future.

Guest speakers

Four guest speakers provided their expertise and insight into internet safety:

- > Dr Cassandra Cross (Community Safety and Crime Prevention Branch, QPS)
- > Detective Senior Constable Graeme Edwards (Fraud and Corporate Crime Group, QPS)
- > Chris Moffat (SuperGeek)
- > Melissa Clarke (Westpac Bank, Carindale)

The sessions were very well received, with attendees rating all aspects of the sessions highly. The positive feedback and the results of the three interactive Seniors Online Security sessions have also been used as a platform to educate seniors from further afield about internet security.

In 2010, the Attorney General's Department under the Commonwealth of Australia granted Carindale PCYC \$86,000 to fund a twelve month project aimed at developing a training package encompassing online security issues.

The aim of the sessions was to assist seniors in their everyday use of computers, in areas such as online banking, email, internet surfing and identifying scams

Quality of Life program

Topics included:

- › Sexual health
- › Mental health
- › Physical health, including specifications by an Indigenous general practitioner
- › Physical activity
- › Self defence
- › Healthy relationships
- › Budgeting and financial advice
- › Goal setting and vision board workshops
- › Substance misuse, including alcohol awareness
- › Criminal justice system, including Police talks
- › Leadership skills and management techniques
- › Healthy food preparation



Quality of Life: Mackay PCYC

The Quality of Life (QOL) program targets disengaged Indigenous youth aged between 13 to 17 years, and aims to combat issues pertaining to health, law and justice, relationships, independent living (home skills) and sport and recreation.

Facilitated by Indigenous Sport and Recreation Officer Erin Pinkney, the initial launch of the program ran over ten weeks at Mackay PCYC, with 15 participants from Youth Justice, both male and female. The program allowed for multiple organisations to get involved, ensuring participants extended their networks beyond those of Youth Justice.

Each component of the program was covered extensively, and was facilitated by a professional in that field to ensure a successful outcome. Each facilitator within an allocated session time made clear where participants could go to seek help instead of re-offending.

Overall, the participants enjoyed the program, and over the 10 week period showed a decrease in involvement with the criminal sector. The program is already generating community buzz, with further advancement of the program commencing at Youth Justice, Youth Conferencing and Mackay State High School. Deputy Principal of Mackay State High School, Cameron Wayman, hopes to see improvement in participant's behaviour, including their attitudes towards their future and schooling.



Overall, the participants enjoyed the Quality of Life program, and it is already generating community buzz...



Thursday Nite Live: Mt Isa PCYC

In response to community need, Mt Isa community and service groups developed a program that targets young people who are on the streets on Thursday nights with nothing to do and nowhere safe to go. These nights have been identified as being high in juvenile offending and as showing an increase in volatile substance misuse among local young people.

The Thursday night activities take place once a fortnight and are based at the PCYC. They offer young people access to sport, pool tables, bead making, dress ups, nail painting and hand hygiene, dancing and general arts and crafts, as well as providing a free meal.

This event is well represented by Police Liaison Officers, local Police officers, officers from the Queensland Fire and Rescue Authority, and representatives from the community groups making up MISMAG (Mount Isa Substance Misuse Action Group).

This environment creates access to referral pathways as well as intervention and prevention of further anti-social behaviours.

This program has been running since 2009 and is well supported, with positive community response being integral to its ongoing success. Young people have reported Thursday Nite Live as a safe place to go, where they know they can access activities and referrals if they need them.

The Mt Isa Rural Youth Worker has also been able to work with these young people to form the Youth Management Team, and several of the participants have been nominated to attend level one of the State Youth Leadership Program.

Youth Management Team

Mt Isa PCYC has a fresh Youth Management Team (YMT) under the watchful eye of Rural Youth Worker, Ms Sarah Astbury. Since taking on the position in October 2010, Ms Astbury has recruited new members to the YMT, after a period of over five years without a team.

Bradley Murphy, Rowin Ryan and Griffin Clapham are three young Mount Isa teens making a difference in their local community. All three are members of the Mount Isa Mixed Martial Arts Club as well as the Mount Isa PCYC YMT. The boys are a great asset to the Club, and regularly help out at fundraisers and local youth events.

Constable Amit Singh is also involved in the Club as an instructor and mentor to the boys. Cons. Singh acknowledges that the boys have shown a great deal of discipline and determination over the past 12 months by training hard and really getting involved in the Mt Isa PCYC and local community.

Cons. Singh encourages any youth searching for a positive outlet to take up Mixed Martial Arts which can include anything from boxing, to Muay Thai or Jujitsu. The boys enjoy being part of a team at the PCYC which gives them a sense of achievement and an opportunity to undertake valuable life experience under the guidance of instructors and PCYC staff.

Education



New School-based Services

Bayside PCYC

› Redlands College

Beenleigh PCYC

› Woongoolba SS

Cairns PCYC

› Isabella SS

CAPE PCYC

› Hope Vale

Crestmead PCYC

› Yugumbir SS

Fortitude Valley PCYC

› Fortitude Valley SS

› Hamilton SS

Inala PCYC

› Brookfield SS › Darra SS

› Inala SS › Pallara SS

› Salisbury SS

› Watson Rd SS

Innisfail PCYC

› Tully SS

Ipswich PCYC

› Brassall SS › Minden SS

Mackay PCYC

› Moranbah SS

Nerang PCYC

› Coomera Rivers SS

Redlands PCYC

› Bayview SS

Townsville PCYC

› Heatley SS

School Age Care: QPCYWA

The Association's School Age Care (SAC) program provides Queensland families with safe, age-appropriate activities for their children before and after school, and during holiday times. The program plays a vital role in enabling working parents to maintain their employment during their child's schooling years.

The last year has seen increased growth in PCYC's School Age Care program as well as in the School Age Care support team. The SAC team would like to thank the Board of Directors for their ongoing support. With this support, PCYC now offers over one hundred School Age Care services across the state.

Introduction of HubWorks and iDebit web-based software

In September 2010, PCYC commenced the transition to HubWorks and iDebit. This web-based software allows State Office staff, Branch Managers and administration staff to access a dashboard to see what is happening at each service and to quickly access reports.

iDebit allows PCYC to be a cashless society on school grounds whilst also acting as a crime prevention initiative.

The parent portal in HubWorks is a wonderful addition that allows parents to register online for new bookings. Parents receive a login code that allows them to update their enrolment details, view their bookings and payments and print out a statement so that they can be aware of upcoming payments.

The School Age Care team has held regular training sessions for the staff, utilising webinar technologies to reach remote services. Inala PCYC was chosen to be part of the pilot assessment process during November 2010. This was a great learning experience and has given PCYC a head start with new quality standards and licensing requirements.

New SAC Operations Officers

Three new SAC Operations Officers have enabled additional support to the services across the state which has been greatly welcomed. The SAC team has started working towards developing 'best practice' services at Nerang PCYC and Ascot – Fortitude Valley PCYC. These services will be utilised as training venues for School Age Care staff and Branch Managers.



Leadership

Leadership Development Centre: Bornhoffen PCYC

Bornhoffen PCYC is a business unit of QPCYWA located at Natural Bridge in the Gold Coast hinterland. The Leadership Development Centre's purpose is to inspire young people to be more self-aware, to build their social skills and to contribute positively to their community.

The Centre works in partnership with schools and community organisations to deliver leadership development programs at Bornhoffen, or anywhere in Queensland. Significant improvements to the Centre's facilities were undertaken last year, including:

- › Completion of a new three-bedroom caretaker residence
- › Completion of an internal road, bus bays and car parking upgrade
- › Completion of an indoor youth development pavilion
- › Upgraded commercial catering equipment in Camp One and Camp Two
- › Conversion of the old caretaker residence to additional casual staff accommodation
- › Construction of a 200 metre all-weather gravel road in northern revegetation site

The expansion of the Centre has also allowed Bornhoffen PCYC to expand their team. The new position of Adventure Development Coordinator was created to provide support to the Adventure Development Manager. Similarly, the new position of Business Administration Trainee will also assist with administration duties.

Community projects

- › Community project upgrade of Camp One 500sqm courtyard by Church of Jesus Christ of Latter Day Saints, Numinbah Correctional Centre inmates and PCYC staff
- › Over 40,000sqm of the property with active revegetation or regeneration work occurring through SEQ Catchments/SEQ Water joint project, Queensland Government Green Army and Australian Government National Green Jobs Corps
- › Property mapping/GPS with support of SEQ Catchments and Beechmont Landcare



Leadership Development 2010/2011

- › Catalyst Programs delivered with Woodridge SHS, Cunnamulla PCYC/SHS, Cloncurry PCYC/SHS, Toowoomba PCYC/Centenary SHS and Rockhampton PCYC/High School cluster
- › Review of current worldwide research and literature for youth intervention programs to inform design and practice on Catalyst programs
- › School Outdoor Education programs undertaken in partnership with over 25 different schools
- › Continued delivery and expansion of PCYC State Youth Leadership Programs in partnership with PCYC State Office

Award for Excellence

In 2010, the PCYC Blue Light Catalyst Program won the Queensland Government's Queensland Parks and Wildlife Service QORF Award for Excellence in Outdoor Education and Instruction.

The Centre also secured funding from the Queensland Police Service to undertake an external evaluation of the program.

Development

Burdekin PCYC proudly opened its doors to the community in April 2011, and has since gone from strength to strength



Burdekin PCYC has created a solid network in the community, and offers a program of activities for the people of Burdekin Shire, including:

- › Kindergym
- › Zumba › Spin
- › Fitness classes for all ages and abilities
- › Bingo

Burdekin PCYC

Burdekin PCYC proudly opened its doors to the community in April 2011. The Club, designed and built to centralise and integrate youth services in the Burdekin Shire, was opened by Community Services Minister Karen Struthers, with Member for Burdekin Rosemary Menkens and Mayor Lyn McLaughlin in attendance.

Branch Manager, Sgt Dan Caesar, unfortunately missed the opening due to being involved in a particularly bad rugby tackle, which left him in an induced coma after he contracted double pneumonia.

Sgt Caesar rejoined Burdekin PCYC in May and has taken the Club from strength to strength since, creating a solid network in the community, and developing a program of exciting activities for the people of the Burdekin Shire to enjoy.

Activities program

Activities currently offered by Burdekin PCYC include Kindergym, Zumba, Bingo, Spin, and a variety of other fitness classes to suit all ages and abilities.

The new QPCYWA State Office building marks a new start for the Association as it moves to a self-managed office

QPCYWA State Office

In June 2011, the Association's State Office moved to its new permanent residence located in Tingalpa, after three years at the 'temporary' Cannon Hill office. The new building marks a new start for the Association as it moves to a self-managed office.

As with the Association's move to the Cannon Hill office three years previously, the move to the Tingalpa office could not have come at a better time, with staff growth exceeding the limits of the leased building. The new State Office, conveniently located less than five minutes away from the Cannon Hill office, has a much larger capacity by way of office space and storage.

With approximately 1,000sqm of office accommodation over two levels, the new State Office facility is equipped with two training rooms, which can be easily converted to one larger training room, board room, mail room, large upstairs and downstairs kitchens and lunch rooms, executive offices and an extra large warehouse with mezzanine.

The storage capacity of the warehouse alone has made a vast improvement to State Office staff. The 400sqm high bay, clear span warehouse has been fitted out for the purpose of storage of archived documents, promotional merchandise and youth development equipment, including the SYLP trailer.



Overall, staff have been impressed with the new office, citing the large on-site car park as a favourite amongst the building's great features.



The Year in Pictures



Indigenous Business Unit

Woorabinda CAPE PCYC

Woorabinda CAPE PCYC has seen huge expansion in capacity over the last year. The Woorabinda site successfully operated the new Laurence Murray Memorial Pool, which attracted over 2,000 attendances during the 2010/2011 summer.

The Club supported upskilling of ten local community members who were accredited as pool lifeguards to assist Operations Manager Brett Toll run the facility. Nathan Murgha, a local resident, also obtained his Pool Operator's certificate and successfully stepped up to Assistant Manager.

Wooriettes Netball

The Wooriettes Netball Program was the most successful program of the year in Woorabinda. The program started as a Seniors team, organised by CAPE PCYC Branch Support Officer Kylie Oakley, that trained for a netball competition in Biloela. In the lead-up to the Biloela competition, the program developed interest from local young people.

In April, the team organised a trip to Brisbane to watch the last of the Firebirds home and away games. The trip was made up of four Junior and seven Senior team members. It was an inspirational trip for all members and encouraged them to pursue their netball interests further.

With that, the Wooriettes Juniors team was established for Under 15s, with members of the Seniors team managing and coaching the Juniors. In June 2011, the Juniors team joined the Seniors in the next competition in Rockhampton, Sullivan's Carnival.

Following their success at Sullivan's Carnival, the Wooriettes Seniors team was accepted into the Rockhampton Netball Association's weekly competition mid-season.

Woorabinda Amateur Boxing Club

The establishment of the Woorabinda Amateur Boxing Club, organised and facilitated by Mr Murgha, was another real highlight. The Boxing Club had strong numbers through the doors for training, and maintained strict standards for all athletes wishing to compete.



Woorabinda CAPE PCYC held five competitions with a total of eleven fights for the season. Highlights of the year included two knock-out wins out of three fights for Gary Husic; and Hazam Husic winning Gold at the Xstrata Games.

Activities

Woorabinda CAPE PCYC activities include:

- > Indoor cricket
- > Indoor soccer
- > Basketball
- > Hockey
- > Volleyball
- > Rugby League
- > Surf trips
- > Indigenous Hip Hop workshops
- > Fishing with the Elders
- > School golf program
- > Darts program
- > Drum Up Big
- > Art workshops with Drab Art

Woorabinda CAPE PCYC Events 2010/2011

- > Pool opening
- > Swimming carnival
- > Deadly Sports carnival
- > NAIDOC concert with Warren H Williams
- > NAIDOC netball exhibition match
- > NAIDOC march
- > Visits from NRL stars, including David Peachy and Johnathon Thurston
- > Art and Culture Expo
- > Jobs Expo

Youth Development Fund

Programs

Ashmore PCYC

- › A Country Experience

Beenleigh PCYC

- › Youth Alliance Gala Dinner

Biloela PCYC

- › DJ Training Program

Bundaberg PCYC

- › Canoeing Training

Burdekin PCYC

- › Boxing Program

Cairns PCYC

- › Robotics Club

Carindale PCYC

- › Customer Service Training
- › 'The Rite Way' Program

Gladstone PCYC

- › Gladstone Schoolies Epic Adventure

Innisfail PCYC

- › Mobile Stage Upgrade

Mt Isa PCYC

- › StreetWise Skate Program

Nerang PCYC

- › Teens Active Through Sports

Rockhampton PCYC

- › Thursday Night YPOD

Sunshine Coast PCYC

- › Indigenous All Stars
- › Wanna Be Deadly Sports Carnival

Yarrabah PCYC

- › Back to Basics Cultural Camps

In 2010-2011 the Youth Development Fund provided support to Queensland PCYCs to deliver much-needed programs

In 2010/2011, the Queensland Police-Citizens Youth Welfare Association's Youth Development Fund provided financial assistance, to a total of \$63,772.67, to PCYCs, allowing them to deliver much-needed programs to young people and their communities throughout Queensland.

Robotics Club: Cairns PCYC

In 2010, several kits and a programmed laptop were donated to the Cairns PCYC by ARC Disability Services to allow Cairns PCYC to continue offering the Robotics Club to young people of all abilities.

With assistance of seed funding from the Youth Development Fund, Cairns PCYC has continued facilitating Robotics Club sessions for young people aged 12-25 years. The Robotics Club focuses on the planning and building of animated robots through interlocking parts and computer programming.

The program offers young people an exciting alternative activity that is not readily available in the community, and assists them in building their social skills while learning computer literacy and application.

Teens Active Through Sports: Nerang PCYC

The Teens Active Through Sports (TATS) Program is a sport and recreation program for young people at risk of disengaging from the school system. The program is designed to encourage active participation in the school program with less emphasis on the curriculum and more on sport.

The program is designed to:

- › Extract these students from their normal comfort zone and school surrounds
- › Physically and mentally challenge them through a sport and recreation-based program
- › Encourage them to be active and participate to achieve a desired outcome and link that back to achievements within the school curriculum
- › Provide positive role models and experiences for these young people



Promotional Events

Overview

Fundraising was dealt a massive blow at the start of the year due to the Queensland floods. As a result of the floods, inaugural promotional and fundraising events that had been planned for the start of 2011 were scaled back, in consideration of the market.

This year has seen very little support growth for PCYC, with the Business Supporters Club declining. The Art Unions, run six times a year, held strong however, and sold out each time.

Annual PCYC Golf Day

Indooroopilly Golf Club hosted the Annual PCYC Golf Day on Wednesday 28 July, 2010 which saw 27 businesses raise over \$20,000 for PCYC's State Youth Leadership Program.

Despite the threat of rain, the day was a great opportunity for businesses to network with like-minded businesses while supporting a great cause. Special thanks to Toyota and Schweppes who were the major sponsors for the day.

Bridge to Brisbane

A group of dedicated supporters, including 15 youth from Carindale PCYC, put on their sneakers for a good cause and participated in The Sunday Mail 'Suncorp Bridge to Brisbane' on Sunday 29 August, 2010.

PCYC's participation was not only a great way to promote PCYC but also gave participants an opportunity to get to know other PCYC staff and get fit in the process.

17th Annual Gala Dinner

Frocks, rock and an opportunity to win a brand new Toyota Yaris worth over \$19,000, PCYC's 17th Annual Gala Dinner held on Saturday 6 November, 2010 had over 1,300 guests and raised over \$80,000 for the State Youth Leadership Program.

This year's theme was Rock'n'Roll, and the Gala featured iconic Australian performers like Paulini Curuenavuli, Frankie J Holden, Doug Parkinson, Scott Cameron, No Gravity and Dean Vegas hitting the stage. Guests were treated to a spectacular evening, with one lucky enough to drive away in a new Toyota Yaris.



Break the Habit

Break the Habit was a new fundraising initiative to help individuals stick to their New Year's resolutions and raise funds for PCYC by giving up a bad habit for the month of February.

Queensland Rail, Elite Retaining and Rockhampton PCYC were some of the supporting organisations with participants giving up smoking, alcohol and even chocolates.

Amanda McLeay, the ambassador for the event, raised over \$450 for PCYC and succeeded in breaking her chocolate habit, to the amazement of her close friends.

PCYC Day and Dunk the Boss

Friday 27 May, 2011 was a day to celebrate the great work that PCYC does in Queensland communities. Dunk the Boss was one of the festivities happening on PCYC Day. The event saw corporate organisations within Brisbane dunk their bosses in a tank full of water in the middle of Queen St Mall.

PCYC Chief Executive Officer Snr Sgt Rob Fiedler lead the way, having been nominated as the first to be dunked. Commonwealth Bank, Fone Zone and Schweppes were also keen to raise funds and see their bosses get dunked in the middle of winter.

Volunteers showed their support by hitting the streets and rattling tins for donations at the Brisbane CBD train stations and later that evening at Suncorp Stadium. PCYC Day and the Dunk the Boss event raised \$20,000 for Queensland's young people.

Grants Report

The QPCYWA sincerely thanks all funding bodies who have contributed to the organisation in 2010/2011. Without grant funding, the Association's ability to provide services to the community would be severely inhibited

Overview

Floods, cyclones and a fragile global financial climate – these were the challenges facing the PCYC's Grants Unit in their quest to secure grant funding in 2010/2011. Several regular funding rounds were put on hold, while others concentrated directly on funding disaster recovery – and understandably so.

However, despite the challenges, the QPCYWA managed to secure \$11.60mil in grant funding, with a further \$1.49mil in applications still pending – a 26 percent decrease on last year's total. This decrease is best illustrated by the QPCYWA 2010/2011 Grants Analysis Five-Year Comparison chart.

The decrease, however, wasn't through lack of effort. Across the Association, more than 450 separate applications, totalling \$24.63mil, were submitted to various funding bodies. Of these, 48 percent were successful and 46 percent unsuccessful, with 6 percent still pending.

While the Association's increased efforts to submit a greater number of applications across a wider variety of funding sources has resulted in a decrease in the application success rate, the total funding received has remained on an upward trend.

In 2010/2011, Clubs applied for funding from all three levels of government, philanthropic trusts, corporate giving programs, and other funding bodies for a range of purposes. Grants were sought for youth and sports related programs and equipment, to vehicles and capital works projects.

Sources of funding

The Queensland Government was again the Association's leading funding source, contributing 68 percent (\$7.91mil) of total grants received. The Community Benefit Fund (CBF), derived from monies received through taxes on gambling activities, assists community groups and organisations such as the QPCYWA to meet the needs of local communities. PCYCs across the State are extremely appreciative of the contribution the CBF makes to their operations.

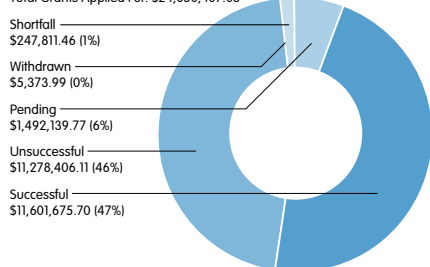
The Department of Communities-Sport and Recreation Services was also a major State Government contributor in 2010/2011. Much of the QPCYWA's Indigenous operations are funded via the Department of Communities -Sport and Recreation Services, including the Indigenous Community Sport and Recreation Officer Program and Community Activity Programs through Education (CAPE PCYC). Without their contribution, many of the fantastic services the QPCYWA's Indigenous Business Unit delivers within Indigenous communities across the State would not be possible.

Federal Government contributions were also significant, to the value of \$2.26mil (20 percent of grant funding received). The Department of Education, Employment and Workplace Relations supports the Association's School Age Care Operations by proving set-up and sustainability assistance for new and smaller services, respectively. The Department of Health and Ageing also contributes significantly to Indigenous service provision, including the National Indigenous Jobs Creation Package.

Grants 2010/2011

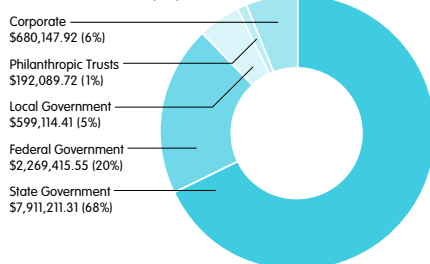
Success ratio

Total Grants Applied For: \$24,630,407.03

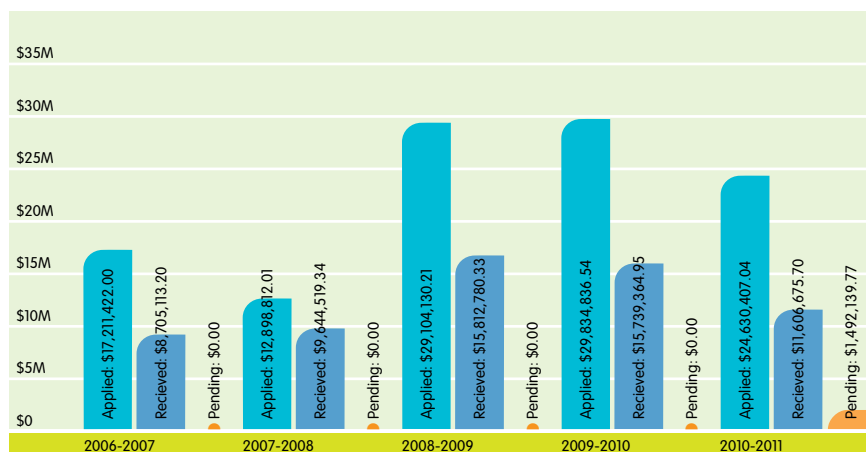


Funding source

Total Grants Received: \$11,601,675.70



Five-year comparison



Year in Numbers

Grants provided through various local governments, philanthropic trusts, and corporate giving programs form a lesser (11 percent), yet equally as vital, contribution to PCYC operations.

The QPCYWA sincerely thanks all funding bodies who have contributed to the organisation in 2010/2011. Without grant funding, the Association's ability to provide services that meet the needs of the community would be severely inhibited.

Grant highlights

Every now and again, amongst the applications for gym equipment, buses and other commonly requested items, an application will be submitted that really aligns itself with the youth development objectives of the QPCYWA. Some grant highlights from 2010/2011 include:

› \$25,000 from The Ian Potter Foundation for Ashmore PCYC's STAY (Strategies To Assist Youth) Program

The STAY program targets disadvantaged and troubled young people who attend programs at Ashmore PCYC. The program employs a case management approach to provide individualised support to young people to meet their specific needs.

› \$9,000 from Multicultural Affairs Queensland for Beenleigh PCYC's Two Tribes (Together We Obtain - Trust Respect Inspiration Belief Enthusiasm & Support) Program

The Two Tribes project provides an opportunity for young people from CALD communities to share their cultural backgrounds and experiences, thereby creating an understanding of not just their differences but also their similarities.

› \$25,000 from Rio Tinto Alcan's Community Fund for Gladstone PCYC's Thursday Night Events Program

The Thursday Night Events program engages up to 400 young people on a weekly basis, providing positive, healthy, supervised activities to young people during the hours in which they are more likely to be involved in anti-social and/or criminal behaviours.

Income Statement For the year ending 30 June 2011

	2011	2010
	\$	\$
Revenue from operations	51,149	51,048
Employee Benefits expense	(28,983)	(27,173)
Amortisation and depreciation	(3,925)	(3,497)
Insurance expense	(793)	(754)
Impairment	-	-
Other expenses from ordinary activities	(18,229)	(21,121)
Profit before capital grants	(736)	(1,497)
Capital grants	5,116	4,487
Donated services and assets	8,732	8,400
Donated services expense	(8,732)	(8,400)
Profit for the period	4,381	2,990

Balance Sheet For the year ending 30 June 2011

	2011	2010
	\$	\$
Assets		
Current assets		
Cash and cash equivalents	19,148	21,613
Trade and other receivables	1,550	1,446
Inventories	191	196
Other current assets	1,117	1,365
Total current assets	22,006	24,620
Non-current assets		
Investments	-	-
Property, plant and equipment	44,298	36,475
Total non-current assets	44,298	36,475
Total assets	66,304	61,095
Liabilities		
Current liabilities		
Trade and other payables	12,380	11,836
Employee benefits	1,408	1,148
Total current liabilities	13,788	12,984
Non-current liabilities		
Employee benefits	661	636
Total non-current liabilities	661	636
Total liabilities	14,449	13,620
Net assets	51,855	47,475
Equity		
Retained earnings	51,855	47,475
Reserves	-	-
Total equity	51,855	47,475

PCYC Management

Board of Directors

MR P BELL AM

Appointed 5 November 2010

Paul is a Director of the Queensland Local Government Superannuation Board and a Board Member of the Australian Local Government Association and has past corporate experience as Deputy Chairman of the QR Board and as a Director of the Ergon Energy Corporation. Paul's past and present board experience and membership of the Australian Institute of Company Directors give him a practical understanding and the contemporary knowledge of corporate, financial, compliance and risk practice required of a modern organisation.

> MEMBER:

- Audit, Risk Management and Compliance Committee

MR M R BRAND, CHAIR

Retired 5 November 2010

Mark is principal consultant for a Brisbane-based Human Resources consultancy practice and Asia Pacific Director for a US-based organisation that works with customers to achieve service and sales effectiveness outcomes. Relevant to his role at QPCYWA, Mark has completed the Australian Institute of Company Directors course (2010) and attended a Harvard residential course on building a customer centric business (2009).

> MEMBER:

- Audit, Risk Management and Compliance Committee
- Awards Committee
- Finance and Investment Committee
- Nomination and Review Committee
- Remuneration Committee

MR D P CONNOLLY O.A.M

Retired 5 November 2010

A founding member of Sandgate PCYC and involved with the Association since 1977, Mr Connolly has been on the Board of Directors since 1993, has served as Chairman of both Sandgate and Pine Rivers PCYCs, and been involved with service clubs, including APEX and Rotary, since 1959.

> MEMBER:

- Finance and Investment Committee
- Nomination and Review Committee

MR A G DAVEY

Mr Davey has been involved with PCYCs throughout his career with the Queensland Police Service. Currently Mr Davey is the Assistant Commissioner, Central Region and his portfolio includes the overall state coordination of PCYCs in his region. Mr Davey was awarded the Australian Police Medal in 2006 in recognition of his leadership skills and commitment to change in the Queensland Police Service.

> MEMBER:

- Nomination and Review Committee

MR C A HANLON

Mr Hanlon commenced his career with the Queensland Police Service in 1983 and has worked in several fields including child protection, general duties and administration. With keen involvement in sports throughout his life, Mr Hanlon understands the importance of sport and other social activities to improve self esteem and ensure young people contribute to their local communities.

> MEMBER:

- Awards Committee
- Nomination and Review Committee

MS C A HEALY

A Life Member of the QPCYWA with more than 20 years involvement with Police-Citizens Youth Clubs.

> MEMBER:

- Audit, Risk Management and Compliance Committee
- Marketing and Awards Committee

MR K E HENRY

Mr Henry has been a member of the Board of Directors since 2004 and has been involved with the Nerang PCYC for the past 12 years as a committee member and Vice Chair. Mr Henry owns his own building and construction company and his commercial background and expertise has been invaluable to the Association.

> MEMBER:

- Finance and Investment Committee

MR S H HOLLANDS

Mr Hollands is a Chief Superintendent of the Queensland Police and holds postgraduate degrees in law and business, is an admitted legal practitioner since 1991 and a member of the Board of Directors since 2005. Mr Hollands has also been the Chairman of the Cairns PCYC and a Director of a number of other not-for-profit organisations.

> CHAIR:

- Audit, Risk Management and Compliance Committee

MRS D O'BRIEN

Diana has been Chair and Deputy Chair of the Innisfail PCYC since 1995 and is committed to volunteer activities of the Branch. She has been Secretary of the Innisfail Historical Society for the past 16 years and is also a member of the Board of Warrina Aged Care, Innisfail, and Chair of the Governance Committee.

> MEMBER:

- Marketing and Awards Committee

> CHAIR:

- Nomination and Review Committee

MR R OSMOTHERLY, CHAIR

Appointed 5 November 2010

Robert retired as General Manager of Network Ten Brisbane in 2007 after four years in the role. He was previously General Manager of Network Ten Melbourne for 10 years. During this time Robert held various directorships including Chairman of TX Australia Pty Ltd, a joint venture company involving the three commercial television networks and various not-for-profit organisations. Robert completed the Australian Institute of Company Directors Course in 2004 and is a Fellow of that organisation.

> MEMBER:

- Audit, Risk Management and Compliance Committee
- Finance and Investment Committee
- Marketing and Awards Committee
- Nomination and Review Committee
- Remuneration Committee

MR B M POINTING

Appointed 5 November 2010

Assistant Commissioner Brett Pointing is currently in charge of the Operations Support Command. Previously, he was Assistant Commissioner responsible for the Metropolitan South Region and in charge of managing the Queensland Police Academy 2012 Project, overseeing a budget of \$450 million. The project includes the building of a police academy, counter terrorism training school and a forensic investigation centre.

› CHAIR:

- Marketing and Awards Committee

MR E J SCOTT O.A.M

Retired 5 November 2010

Mr Scott joined the Board of Directors in 2007, and brings with him extensive expertise due to his Sport and Recreation background. He is an accredited coach for nine sports, holds a degree in Sports Science from the University of Queensland, and is completing a PhD at Griffith University.

› CHAIR:

- Audit, Risk Management and Compliance Committee

MR P J TABRETT

Mr Tabrett was Chair of Biloela PCYC for 2004-2006 and a committee member for 2002-2006, overseeing Biloela PCYC gaining the 2006 Branch Achievement Award. He was elected onto the QPCYWA Board of Directors in 2006. A Police Officer for over 20 years, Mr Tabrett has served throughout regional and remote Queensland and currently works in the South Eastern Region. He holds postgraduate qualifications with a Master of Public Policy & Administration.

› CHAIR:

- Finance and Investment Committee

MS L L TAYLOR, DEPUTY CHAIR

Having served as a valuable member of the Board of Directors since 2005, Ms Taylor has practical experience in implementing strong corporate governance systems within organisations. As the current Chair of North Queensland Bulk Ports, Director of Tennis Queensland and a member of Audit and Risk Committees of BUSS (QLD), Club Super and TPCG Pty Ltd, Ms Taylor is an advocate of strategic planning and risk management.

› MEMBER:

- Finance and Investment Committee
- Remuneration Committee



PCYC State Office

State Office Executive

Snr Sgt Rob Fiedler	Chief Executive Officer
Insp. Paul Dempsey	QPS Inspector
Insp. Mike McKay	QPS Inspector
Mark Walker	General Manager – Corporate Services
Sgt Gary Penny	General Manager – Operations
	General Manager – Marketing and Fundraising
	General Manager – Finance
	General Manager – Finance
Anthony Abrahams	State Training Manager
Lee Murray	State HR & Volunteer Services Manager
Sgt Chris Stafford	State Manager – School Age Care Services
Mark Winters	Internal Audit & Risk Compliance Manager
Wendy Ross	Company Internal Auditor
Lyndon de Clercq	Zone Development Manager
Doug Docherty	Zone Development Manager
Kel Clarke	Zone Development Manager
Graeme Cottam	Zone Development Manager
Peter Shanahan	Zone Development Manager
Brett Parnell	Zone Development Manager
Dominique Henry	Community Partnership Coordinator
Michelle Lindley	Community Partnership Coordinator
Ellie Tarver	Community Partnership Coordinator
Rebecca Pola	Community Partnership Coordinator
Stephen Tillston	State Youth Programs Manager
Dane Cross	Grants Manager
Matt Pease	IT Manager
Carol Madsen	SAC Operations Officer
Sam Kolbee	SAC Operations Officer
Helen Jansen	SAC Operations Officer
Chelsey MacLean	SAC Operations Officer
Jannene McLean	Executive Secretary
Megan Bishop	Assistant Corporate Services
Sharon Stronge	Receptionist
Amy Sargeant	Administration Support Officer
Breanna Freyling	Business Administration Trainee
Paige Tranchida	Grants Administration
Di Evans	Senior Human Resources Officer
Jenni Hawker	Human Resources Officer
Kait Findlay	Human Resources Officer
Wayne Carroll	Learning and Development Officer
Sharon Purkiss	Childcare Administration Officer
Chris Gulliver	Group Accountant
Brendon Smith	Finance Accountant
Bonnie Hill	IBU Administration & Accounts
Ruth Dennien	Finance Administration
Kerry Allingham	Fundraising & Events Coordinator
Kelly Morrell	Promotions Support Officer
Lina Proietto	Promotions Support Officer
Julie Sampson	Fundraising Development Manager

Our Clubs



Acknowledgments

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all participants of the photography in this
report.

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Branch

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Biloela PCYC	Valentine Plains Road, Biloela 4715	07 4992 3186
Blackwater PCYC	Yeates Avenue, Blackwater 4717	07 4982 5228
Bundaberg PCYC	Cnr Maryborough & Walker Streets, Bundaberg 4670	07 4154 2813
Burdekin PCYC	164 McMillan Street, Ayr 4807	07 4783 1009
Caboolture PCYC	Toovey Street, Caboolture 4510	07 5495 7143
Cairns PCYC	91-97 McNamara Street, Manunda 4870	07 4053 1532
Carindale PCYC	27 Narracott Street, Carina 4152	07 3324 9652
Castle Hill PCYC	Cnr Hugh & Harold Streets, West Townsville 4814	07 4772 3883
Charters Towers PCYC	Enterprise Road, Charters Towers 4820	07 4787 3231
Cloncurry PCYC	120 King Street, Cloncurry 4824	07 4742 1200
Crestmead PCYC	Gimlet Street, Crestmead 4132	07 3805 4100
Dalby PCYC	Cooper Street, Dalby 4405	07 4662 4677
Deception Bay PCYC	Marine Terrace, Deception Bay 4508	07 3293 0166
Emerald PCYC	Cnr Borilla & Topaz Streets, Emerald 4720	07 4987 7475
Fortitude Valley PCYC	Cnr Church & Wickham Streets, Fortitude Valley 4006	07 3252 3365
Gladstone PCYC	Yarroon Street, Gladstone 4680	07 4972 3122
Gold Coast PCYC	186 Monaco Street, Broadbeach Waters 4218	07 5538 5201
Goondiwindi PCYC	Russell Street, Goondiwindi	07 4671 5677
Hervey Bay PCYC	O'Rourke Street, Hervey Bay 4655	07 4124 5211
Hills District PCYC	135A Olearia Street, Everton Park 4054	07 3855 1980
Inala PCYC	Swallow Street, Inala 4077	07 3372 2222
Innisfail PCYC	2 Palmerston Highway, Innisfail 4860	07 4061 3442
Ipswich PCYC	Griffith Road Eastern Heights, Ipswich 4305	07 3281 2547
Lang Park PCYC	Suncorp Stadium Castlemaine Street, Paddington 4064	07 3369 2647
Logan City PCYC	Lot 7 Jacaranda Avenue, Woodridge 4114	07 3442 1700
Mackay PCYC	Off Norris Road North, Mackay 4741	07 4942 3296
Mareeba PCYC	136 Walsh Street, Mareeba 4883	07 4092 4231
Mornington Island PCYC	Lardil Street, Gununa, Mornington Island 4871	07 4745 7033
Mt Gravatt PCYC	Hibiscus Garden Complex, Klumpp Rd, Mt Gravatt 4122	07 3420 4655
Mt Isa PCYC	67 Isa Street, Mt Isa 4825	07 4743 0400
Nerang PCYC	Cayuga Road, Nerang 4211	07 5578 2227
Palm Island PCYC	Mango Avenue, Palm Island 4816	07 4770 1793
Pine Rivers PCYC	Sporting Complex Baker Street, Bray Park 4500	07 3205 3367
Redcliffe PCYC	Klingner Road, Kippa Ring 4020	07 3385 1900
Redlands PCYC	Cnr Mt Cotton & Degen Roads, Capalaba 4157	07 3245 4639
Rockhampton PCYC	Stapleton Park, North Rockhampton 4701	07 4927 7899
Sandgate PCYC	106 Kempster Street, Sandgate 4017	07 3269 5358
South Burnett PCYC	40 Macalister Street, Murgon 4605	07 4168 1889
Sunshine Coast PCYC	Youth Avenue, Off Arundel Avenue, Nambour 4560	07 5441 2915
Toowoomba PCYC	219A James Street, Toowoomba 4350	07 4632 8316
Townsville PCYC	Wellington Street, Aitkenvale 4814	07 4781 9100
Upper Ross PCYC	43 Allambie Lane, Rasmussen 4815	07 4789 2145
Whitsunday PCYC	Shute Harbour Road, Airlie Beach 4802	07 4948 1144
Yarrabah PCYC	Backbeach Road, Yarrabah 4871	07 4056 9112
Zillmere PCYC	340 Zillmere Road, Zillmere 4034	07 3633 0244

Our Supporters

Special thanks to all our supporters, volunteers and staff involved during the 2010/2011 year





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Association
www.pcy.org.au