

EAST GRAMPIANS HEALTH SERVICE
VALUE STATEMENTS



INTEGRITY

We value integrity, honesty and respect in all relationships



EXCELLENCE

We value excellence as the appropriate standard for all services and practices



COMMUNITY

We respect the dignity and rights of our community and acknowledge their beliefs, regardless of their cultural, spiritual or socioeconomic background



WORKING TOGETHER

We value equally all people who make a contribution to EGHS to achieve shared goals



LEARNING CULTURE

We strive to continually learn and develop through education, training, mentoring and by teaching others

East Grampians Health Service
Girdlestone Street, Ararat 3377

For further information about using your Private Health Insurance please visit our website or contact:

P: 03 5352 9300

E: patientinfo@eghs.net.au

By choosing to use your private health insurance at East Grampians Health Service you will:

1. Help maintain services for the Ararat and district community.
2. Help the hospital treat more public patients.
3. Receive all the benefits of being a private patient.
4. There will be absolutely no cost for your treatment.



Improving the health of our community

East Grampians Health Service offers an extensive range of services to Ararat and District.

P: 03 5352 9300 F: 03 5352 9333

E: patientinfo@eghs.net.au

PRIVATE PATIENTS



Helping your Community

Do you know that you can use your private health insurance at East Grampians Health Service?

By choosing to use your private health insurance you'll be helping the hospital provide the best possible services and highest quality of care for our community, now and for the future.

By using your private health insurance you will also help us to purchase new equipment, maintain service levels and treat more public patients from our community.

Inpatient Unit and Midwifery

- Preferential access to a single room with en suite bathroom (where available)
- Greater range of beverage and menu options
- Free daily newspaper and phone card (if requested)
- Toiletry comfort pack
- \$50 prepaid visa card - to spend as you wish!

Guardians of a child staying overnight will receive all of the above listed benefits and will have access to a sofa bed for overnight stays.

Dialysis and Oncology

- \$50 prepaid visa card (For each 6 month period of treatment)

Day Patients

- \$50 prepaid visa card

Being treated as a private patient is easy.

On admission, simply notify staff that you would like to use your health insurance and we'll take it from there!

No cost - EGHS pays the difference between what your health insurer pays and the actual costs.

This means no excess, no copayment, no gap payment and no out-of-pocket expenses.

No paperwork - We take care of all the paperwork and account details so your hospital visit is 'hassle free'.

Our friendly staff will be available to :

- answer any questions
- contact your health fund to clarify your coverage
- help you make decisions regarding your admission
- follow up any bills you may receive