

MADEC Courses

THHBF09B Responsible Service of Alcohol

Victorian Certificate

Topics covered include:

- Problems associated with excessive consumption
- Alcohol & the law
- Whose responsibility is RSA
- Facts about alcohol
- Handling difficult customers

Benefits of the workshop:

- Approved by Liquor Licensing Victoria
- Receive an RSA Certificate
- Greater awareness of legal responsibilities
- Increased knowledge of alcohol and its effects

Training your staff can be the best investment you make. It will help you to provide a safe and friendly atmosphere because of:

- The enhanced reputation of your premises
- Reduction in potential problems

- Certificates in Aged Care
- Certificates in Business
- Certificates in Children's Services
- Certificates in General Education for Adults
- Certificates in Hospitality
- Certificates in Information Technology
- Certificates in Retail Operations & Supervision
- Volunteer Training

Short Courses in:

- Computers (Both structured and self-paced) in:
 - Basic Computing
 - MYOB
 - QuickBooks
 - Internet and e-mail
 - Microsoft Office
- First Aid
- Governance for not for profit groups
- Hospitality
- Retail
- Horticulture

Personal enrichment, Corporate and Hobby Courses

On Campus, Off Campus, Traineeships

The complete MADEC Course Guide available on line at www.madec.edu.au or from our main campus.

ACN 086 804 015

Registered Training Organisation No 3957

MADEC Community College

Main Campus located at
339 Deakin Avenue, Mildura, Vic 3500

Phone: 03 50237 233

Fax: 03 50212 738

Email: education@madec.edu.au

This Course is designed for those employed in, or wishing to gain employment in, the Hospitality Industry.

Participants will learn a variety of strategies essential to the Responsible Service of Alcohol, Alcohol and the Law, dealing with intoxicated patrons and more.

Upon completion, Participants will be issued with a Statement of Attainment for this Nationally accredited Unit and will have gained a range of skills.



Additional Course Information

WHERE COULD I GAIN EMPLOYMENT?

Upon completion of this program, participants will be equipped with the basic knowledge to serve alcohol responsibly in a variety of types of hospitality venue.

FUTURE PATHWAYS?

Upon completion of this qualification, participants will be able to undertake further studies including Certificate courses in Hospitality.

HOW AM I SELECTED FOR THIS COURSE?

There is no formal selection process for this course.

WHAT ARE THE PRE-REQUISITES?

There are no pre-requisites required for entry into the Responsible Service of Alcohol course.

ACCESS AND EQUITY

MADEC believes that all students have the right to study in a positive environment which values diversity and protects them from any form of discrimination and harassment. People with physical and/or learning disabilities are encouraged to apply for enrolment into MADEC programs, and assistance and/or referral to a range of services is available to assist clients to meet minimum entry requirements where required.

HOW DO I ENROL AND WHEN DO I START?

Additional information can be obtained, and enrolments made, by contacting MADEC Education and Training Services on 5023 7233, or by calling in at the Main Campus, 339 Deakin Avenue, Mildura.

For further information on enrolments with MADEC a copy of our Student Information Guide can be obtained from our campus, or online at www.madec.edu.au

WHAT ARE THE FEES?

Students are required to pay an enrolment fee. Full payment of fees is required prior to program commencement, except where an exemption has been granted, or payment by instalment arranged.

Concession fees are available to eligible students. A student may withdraw from the course at any time, and MADEC has in place a refund policy. Before you withdraw from the program please discuss your options with your trainer.

HOW IS THE COURSE STRUCTURED?

Classroom study is a combination of structured lesson and team activities.

HOW LONG WILL IT TAKE?

The program duration is one session of approximately 3 hours.

HOW WILL I BE ASSESSED?

Assessment is undertaken through a written assessment and oral questioning. A flexible approach is taken to ensure that assessment is fair for all participants.

CAN MY CURRENT SKILLS BE RECOGNISED?

There are different terms used to refer to the recognition of an individual's learning and skills.

Recognition of Prior Learning (RPL) is a form of assessment used to determine whether a person has achieved through formal or informal learning and experience, any of required competencies of the course.

It is the recognition of competencies acquired and held through prior learning, formal training, work experience or life experience. It is the equivalent to assessment against a unit of competency.

Credit Transfer assesses the initial course or subject that an individual is using to claim access to, or the award of credit in, a destination course. The assessment determines the extent to which the clients initial course or subject is equivalent to the required learning outcomes, competency outcomes, or standards in a qualification. This may include credit transfer based on formal learning that is outside the AQF.

A copy of MADEC's RPL Guide is available from our campus or on our website www.madec.edu.au

WHAT FACILITIES ARE AVAILABLE?

MADEC has a range of facilities including access to library material, computer and internet resources. These facilities are available for all students including off-campus and trainees. Access is available by contacting your nominated trainer.

SUPPORT TO STUDENTS

The College Manager can provide students information, support and/or referral on issues related to: Finances (Youth Allowance, Austudy, Abstudy); Personal health and welfare; Academic and study skills, Grievance and/or conflict resolution; Choosing courses/subjects; Tertiary admission applications; Career counselling and Centrelink forms.