CEVA Logistics



08 March 2010

Security Surcharge

TO: Our Valued Customers

RE: Increase in CEVA Security Surcharge for US Exports effective 15 March 2010

As a Global Leader in the international freight forwarding community, we at CEVA take pride in our reputation as one of the most secure and compliant organizations in the industry, particularly when it comes to air traffic safety.

Over the past several years CEVA has invested significantly in not only meeting but exceeding TSA requirements and the requirements of civil security organizations such as TAPA. From receiving the first TAPA certification on the planet to being the first forwarder registered in all pilot cities for the TSA's new CCSP pilot, CEVA has been making these investments without increasing our Security Surcharge to our customers.

However, with the most recent increases in operating costs related to new screening requirements, we can no longer keep our Security Surcharge at the 2009 level. Due to the new requirements, airlines are beginning to charge extra "screening" fees as well as raise the Security Surcharges we currently pay them. In addition to the out of pocket costs at the airlines, we are also making significant investments in screening equipment, staff, training and consumables to screen cargo at our facilities in order to avoid backlogs and delays of your cargo.

We therefore must increase our Security Surcharge on all air cargo exiting the USA from the current \$0.15 per kilogram to \$0.19 per kilogram. This increase in SSC will be effective Monday, 15 March 2010 and will be applied to the chargeable weight of the shipment. Please note that CEVA will not be charging screening fees at this time. We will operate our screening operations as efficiency and cost-saving initiatives, not as profit centers.

We assure you we are committed to the security of your goods as well as the safety of the air passengers with whom we share the ride. Should you have any questions, please do not hesitate to contact your sales representative or local station.

Thank you for your patronage.

Sincerely,

Matthew Ryan President, Americas