

How does the process work?

Before your appointment

- > Your local doctor or nurse will discuss the reasons that digital telehealth could be a suitable technology tool to use as part of your treatment, and answer any questions.
- > If you agree to participate, your local doctor or nurse will book the consultation just like any other appointment.
- > You are also welcome to have a family member or carer with you during the consultation.

During your appointment

- > You may ask to stop at anytime and restart when you are ready.
- > You can also end the consultation at any time.
- > Changing your mind about the type of service does not affect your rights to access any health service in the future.
- > Should a physical examination be required, this would be conducted by a local doctor or nurse if suitable or the session may be rescheduled to allow this to happen.

After your appointment

- > The clinician will confer with your local doctor or nurse and work together to achieve the best outcomes for you.

How much will it cost?

- > Please check with your local doctor, nurse or GP. In many cases, digital telehealth will not cost any more than a face-to-face appointment. You may be asked to sign Medicare claim forms after the session.

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For more information

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Digital Telehealth Network for SA Health Services

Information for Consumers
and Carers



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