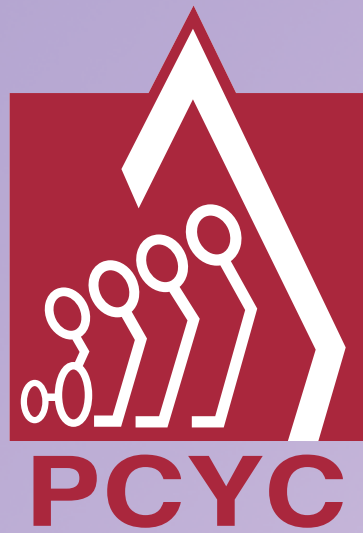


IT ALL
STARTS
HERE →



2012 ANNUAL REPORT

Queensland
Police-Citizens Youth
Welfare Association



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PCYC Highlights

2011/2012

Now 84,314 members

2,285 increase on 2010

2.4 million attendances State-wide

870 volunteers

Official reopening of PCYC Carindale and PCYC Dalby

PCYC Doomadgee, PCYC Bowen and PCYC Cooktown officially open





COMMISSIONER BOB ATKINSON
QPCYWA President



ROBERT OSMOTHERLY
Vice President & Chair of the Board



SENIOR SERGEANT ROB FIEDLER
Chief Executive Officer

WELCOME

This year marks 64 years for the Queensland Police-Citizens Youth Welfare Association in communities throughout Queensland. This report details the achievements of the Association during 2011-2012, drawing from 51 Clubs, Programs, Support Services, and Business Units. The report provides an insight into some of the innovative crime prevention programs and initiatives being developed and implemented by our Police Officers in high needs communities.

This year the Association responded to the broader strategic risks which included changes to both State and Local Governments, and the retirement of the Commissioner of Police. In response, the Board took on the potential changes with anticipation and developed a strategy to maintain support from these integral partners.

Membership has again grown, with

the Association now having more than 84,000 members across Queensland. This continued growth reflects our commitment to providing services and programs that meet community needs in a contemporary society. The previous year has seen unprecedented growth of the Association which has resulted in the continued review and improvement of support provided across the various operations of the Association.

The Association would like to take this opportunity to acknowledge the contribution and continued support of our people to QPCYWA. It is a testimony that we have volunteers who have committed a great part of their life to support the objectives of the Queensland Police-Citizens Youth Welfare Association. On a sadder note, the Association lost one of our long serving Directors, Mr Keith Henry who, in addition to his time served as a Director,

had a long term affiliation with PCYC Nerang.

We would like to extend our heartfelt appreciation to the retiring Commissioner of Police, Mr Bob Atkinson who has provided unprecedented support to the Association over the past 12 years. This significant support from the Commissioner and the Queensland Police Service has been fundamental to the continued provision of services.

QPCYWA continues to fulfil our Vision pursuing opportunities for growth, development and partnership which have been achieved by responding to the needs in our Queensland communities. The Association could not have continued to grow without the thousands of community supporters. We thank these volunteers, donors and businesses for their ongoing support of QPCYWA programs and services in Queensland.

“Enhancing Queensland Communities through Youth Development.”
– QPCYWA Vision.

Thank You Commissioner Atkinson



The most significant milestone is the continued growth of PCYC and without the provision of Police Officers this would not be possible

In 2000, the Queensland Police-Citizens Youth Welfare Association celebrated its 52nd birthday and was still in its infancy compared to where it is today. This same year, QPCYWA welcomed a new President, Mr Bob Atkinson – the newly appointed Commissioner of Police. With 35 Clubs and nearly 35,000 members, QPCYWA was entering a new age and a new millennium.

Over the next 12 years Commissioner Atkinson supported the establishment of over 16 new Police-Citizens Youth Clubs including 4 Indigenous PCYCs (a first for Queensland). In addition, the Commissioner has actively supported numerous branch openings, program launches, fundraising initiatives and volunteers' recognition events.

Without this commitment and operational support the QPCYWA would not have achieved the many significant milestones of its recent history. The most significant is the continued growth of

PCYC and without the provision of Police Officers this would not be possible.

Personally, Mr Atkinson has displayed enthusiasm, compassion and empathy for the mission of the QPCYWA across a range of programs and services. He has been a constant ambassador for QPCYWA in his dealings with both Government and corporate communities.

After 44 years of service with the Queensland Police Service and 12 years as President of QPCYWA Commissioner Atkinson will retire this year, leaving a modern, vibrant community-focused organisation that is recognised as a leader in Queensland.

And to Bob; you have been the ultimate custodian for both the Queensland Police Service and Queensland Police-Citizens Youth Welfare Association and for that we thank you. We thank you for your friendship, leadership and devotion over the past 12 years.



- **2000** Commissioner Bob Atkinson appointed QPCYWA President, Bill Newell elected Chair of the Board, Cedric Lindsay Johnson House opens, Sydney hosts the Olympics, GST introduced.
- **2001** PCYC Zillmere and Bundaberg open, new Corporate Plan introduced, over 1.4 million annual attendances.
- **2002** Building works completed at PCYC Beenleigh, Fortitude Valley and Hills District, Business Supporters Club revamped, Public Liability Insurance increases.
- **2003** PCYC Emerald and Mornington Island open, new Corporate Plan introduced, Youth Management Teams introduced.
- **2004** PCYC Yarrabah, Mt Gravatt and Palm Island open, memberships reach 41,000, Judy Spence MP appointed as Vice Patron, 1,878 volunteers.
- **2005** PCYC Goondiwindi opens, redevelopment of PCYC Ipswich, Innisfail, Carindale and Gold Coast, 2 members of TILT elected to the Board.

- **2006** PCYC Ashmore and Nerang redevelopments complete, new Corporate Plan introduced.
- **2007** PCYC Cloncurry opens, 70,000 members, 1.8 million annual attendances.
- **2008** PCYC celebrates 60 years of service to Queensland, 45 Branches, State Office relocates to Cannon Hill, Senior Sergeant Rob Fiedler appointed as Chief Executive Officer.
- **2009** 4 new Indigenous communities established under CAPE program, 75,000 members, new Corporate Plan introduced, PCYC Lang Park celebrates 60 years.
- **2010** PCYC South Burnett opens, PCYC Cairns redevelopment complete, 82,000 members.
- **2011** Summer of disasters devastate Queensland, PCYC Burdekin, Bowen, Cooktown open, Upgrades to PCYC Castle Hill, Innisfail and Dalby, PCYC Carindale gutted by fire, State Office relocates to Tingalpa.
- **2012** Commissioner Bob Atkinson retires.



About QPCYWA

The Queensland Police-Citizens Youth Welfare Association (QPCYWA), more commonly known as PCYC, is a not-for-profit, community organisation primarily concerned with *“Enhancing Queensland Communities through Youth Development.”* Since its foundation in 1948, the Association has strategically established 51 PCYCs throughout Queensland, in wide spread and far reaching communities.

The Association’s affiliation with the Queensland Police Service (QPS) encourages positive relationships with Queensland Police from a young age by providing unique interactions and experiences between Police Officers and young people within the community. The QPS currently provides 66 Police Officers to assist PCYC operations. Each PCYC is operated by a QPS Sergeant as Branch Manager as well as a Senior Constable as Second In-Charge at larger PCYCs.

Upholding its original objectives, the QPCYWA continues to provide a diverse range of early intervention and crime prevention initiatives that help and support 50,000 young Queenslanders each year. Currently, the Association provides more than 45 crime prevention initiatives in various communities across the State. These initiatives aim to discourage young people from committing juvenile offences

and encourage personal and social development.

Youth Development programs at the QPCYWA are designed to give young people the leadership skills and experience necessary to make positive, proactive life choices. In 2011, the Association, with PCYC Bornhoffen – Centre for Youth Development, delivered Youth Development programs providing direction and positive reinforcement to approximately 7,000 young Queenslanders.

The QPCYWA is committed to providing accessible sport and recreation activities for all members of the community. Across the State, the Association has achieved a membership base in excess of 84,000 members and attracts more than 2 million attendees annually. Currently, PCYCs collectively offer over 110 different activities emphasising community participation.

The Association currently manages 115 School Age Care (SAC) services including Before School Care, After School Care and Vacation Care providing Queensland

families with age-appropriate activities for children – during these outside of school hours – in a safe, supervised and sociable environment. Most PCYCs provide these invaluable SAC services 46 weeks a year.

Operating in the Far North of Queensland to as far South West as Goondiwindi, the QPCYWA Indigenous operations provide much needed support and intervention services to various Indigenous communities in Queensland. The Indigenous Business Unit, located in Townsville and Cairns, encompasses 4 Indigenous PCYCs – Doomadgee, Mornington Island, Palm Island and Yarrabah – as well as the Community Activities Program through Education initiative known as PCYC C.A.P.E.

With more than 35 Gym and Fitness facilities across the State, PCYC Fitness centres provide affordable, family-friendly services to local communities and are a major drawcard for QPCYWA membership. PCYC Fitness facilities provide high quality fitness classes and gym equipment at a competitive rate, compared to other commercial gyms.

“Police-Citizens Youth Clubs - in partnership with government, community, business and families - achieving excellence in youth development by encouraging participation in recreational, sporting, cultural and welfare programs.”
- QPCYWA Mission Statement.

Crime Prevention

The QPCYWA's Crime Prevention initiatives are modelled on the first nine objectives that were developed in 1948 as part of the establishment of the Association by the then Premier and the Commissioner of Police. Some of these objectives included affording young people the opportunity to participate in clean and healthy recreation, encouraging principles of good citizenship, awakening citizens to their responsibilities towards adolescents, and assisting boys and girls to select their future vocations.



Art from the Heart PCYC Bundaberg

Art from the Heart aimed to identify, engage and empower Aboriginal and Torres Strait Islander youth (but not excluding non-Indigenous youth) aged 10-14 years whom are either current offenders or those 'at risk'. The workshops nurtured and interpreted participants' personal journeys into 3D mural art works; capturing the relevance of young voices, allowing them to contribute to the community in a positive and culturally appropriate manner.

Mentored by local contemporary Indigenous artist Roger 'Bushfire' Saunders over an eight week period, participants were engaged in diversionary activities, learning unique 3D art techniques, and cultural relevance in art forms. During this time, the young people involved also had substantial interaction with elders from the community.

Over the eight weeks, the artworks progressed from a small board with rough dots of various colours to the exquisite artworks that went on exhibition at PCYC Bundaberg, Hinkler Central Shopping Centre and Bundaberg School of the Arts. Some participants also underwent further mentoring by artist Roger Saunders and part time employment with him running children's workshops at schools.



Positive outcomes from the Art from the Heart project included a noticeable change in the attitude and behaviour of some participants (at school and during workshops) as well as positive exposure to Police Officers in an environment that fostered respect and not enforcement. This interaction is still very positive and ongoing.

Participants worked together on presentation canvases for the main stakeholders – Bundaberg Regional Council, PCYC Bundaberg, Hinkler Central Shopping Centre and Bundaberg

Police – to highlight giving back to the community. The standard of painting for the joint artwork was extraordinary. Hinkler Central Shopping Centre later took on 6 participants to run school holiday workshops over Christmas 2011.

The Art from the Heart project was made possible through funding from Queensland Police Service and facilitated through partnerships between Bundaberg Police, PCYC Bundaberg, Indigenous community members, Bundaberg Regional Council, and Hinkler Central Shopping Centre.

"Overall I believe the 'Art from the Heart' project is a wonderful success, and I can enthusiastically say it has been terrific and everyone has benefited from the participation and interactions on many levels."

– Senior Constable Janet Lindsay, District Crime Prevention Coordinator, Bundaberg District.

Crime Prevention

Rider's Club trips expose participants to new areas, allow them to be active, have positive engagement with staff and Police

Rider's Club PCYC Crestmead

PCYC Crestmead Rider's Club program is an exciting crime prevention initiative that has been successfully running since July 2011. Every school holidays, participants are welcome to join staff on a road trip that visits different skate parks throughout South East Queensland. The trip takes place in the second week of the school holidays and gives young people a chance to practise their tricks and visit areas that they wouldn't usually be able to access – a large number of young people do not get a chance to visit areas beyond their immediate suburbs.

When there are a lack of positive opportunities to engage in, boredom can lead to disengagement and a rise in issues such as high levels of risk taking, violence, and experimenting with drugs and alcohol. Rider's Club trips expose participants to new areas, allow them to be active, have positive engagement with staff and Police and, as there is often a 'locals only' mentality throughout bowls, get them to understand how to behave

appropriately when they visit other skate bowls.

In the past year the Rider's Club has visited eleven different skate parks, and participants have had a chance to skate at Fairfield, Coorparoo, Mt Gravatt, Paddington, Albany Creek, Deagon, Ramp Attack (an indoor skate park, Geebung), Varsity Lakes, Helensvale, Nerang and the GC Compound. Funding through the Association's Youth Development Fund (YDF) has allowed the PCYC to deliver this program at a low cost to participants, subsidise wages and transport costs, provide discounts on lunch and entry to skate parks, as well as providing some prizes with each trip.

In addition, PCYC Crestmead were able to source funding for an iPad which allows participants to film themselves on the day, put together a video, and help

promote the program to other young people. This aspect of the program helps young people get more meaning out of attending and it has become a 'Club' rather than just a gathering of random people. With this, young people having more ownership over the program by making more decisions related to the direction of the Rider's Club, and have input into researching and choosing skate parks for future trips.





Step Up! PCYC Logan City

Step Up! is a mentoring program based on the premise that young people are more likely to engage in excessive drinking when they have low self-esteem, feel powerless, angry, and that their future is limited. By targeting these factors, 'at risk' young people were shown that they can have control over what, when and how they drink alcohol. Personal accountability is the heart of the program.

The program aimed to provide young people aged 14-24 years with an understanding of the potential impacts of alcohol on their bodies (including mental health), their interpersonal relationships and their life's trajectory. Step Up! also encouraged an increase in self awareness, self control, and equipped participants with the ability to reflect and assess their actions.

It was determined from the outset that there would be separate female and male groups as the issues and activities would vary across these groups. Activities across both groups included Negative Thought/Emotional Patterns, Positive Communication, and Alcohol and Drug Abuse workshops. The female groups also participated in other activities such as a Story Bridge Climb, and Words of Inspiration workshops. The male groups participated in activities such as Abseiling, and Touch Football with Logan Police.

Feedback from Case Workers for some of the most challenging young people indicates that they enjoyed the program and are taking on the messages. For some, this is the only program that they would attend and Case Workers have said that they had been easier to manage because they want to attend Step Up! and the usual dramas of trying to engage them had been non-existent.

Step Up! was funded by the Department of Health and Ageing over a two-year period. Program costs were also heavily subsidised by PCYC and partner agencies. Partner agencies included Youth and Family Service, Logan City Council, BoysTown, Wesley Mission, Life Without Barriers, Logan Police and local secondary Schools.

Extreme Dreams PCYC Beenleigh

Established with a program-specific charter, PCYC Beenleigh offers a large range of early intervention, crime prevention, personal development and welfare programs targeting youth 'at risk' and their immediate influences. One such program is the Extreme Dreams program. Extreme Dreams is designed to promote and enhance the cultural aspects, beliefs, and ideals of Aboriginal and Torres Strait Islanders. Being in a country with such a diverse and wide spread ethnic variety it is important to recognise and respect the beliefs of others and their background. In this program, PCYC Beenleigh offers cultural activities, traditional dance, paint, stories and language enrichment. Extreme Dreams is a hands-on program giving participants the opportunity to experience these activities first hand and gain the education and skills to broaden their own minds, spirits and values. This provides young people with an appreciation of their heritage; not only from their own personal culture but that of a

culturally diverse Australia.

Extreme Dreams provides a healthy and rewarding acceptance of culture and gives young people a sense of responsibility by committing to working agreements and making them accountable for themselves, building self esteem, reliance and ethical morals that are needed in many and varied aspects of adulthood, career and family lifestyles. The program brings a sense of self worth, understanding and lifts the spirits of young people to explore and understand the diversity of the many cultures that reside, live and love the Beenleigh area.

Aggression, drugs and alcohol were a large part of discussion groups and gave way to new and better ways of dealing and handling with life's many pressures as a teen. Violence and disrespect was not tolerated and many of the participants learnt the benefits and felt the appreciation of earning respect, knowledge and self esteem in the right way. These are lessons they will carry with them for life.

"Extreme Dreams is a very important project for us and the Beenleigh Community. We are very proud with the results we are achieving with our Indigenous community and the relationships we are forging, not only with the youth that take part in our program but also with our community in which they live."

– Senior Constable Matt Massouras, Assistant Branch Manager, PCYC Beenleigh.



Duke of Edinburgh

With a weekly commitment to skills, volunteering and physical activity the Duke of Edinburgh's (DOE) Award aims to encourage long term positive engagement with healthy and well rounded lifestyle choices. From a progression of Bridge level at 11 years to the Bronze, Silver and Gold Awards, young people can finish the program with 4 Queensland Certificate of Education points. The Award promotes goal setting and personal achievement over a period of years.



For new Clubs, DOE is providing a framework and structure for Youth Management Teams (YMTs) and youth programs

24 PCYCs and over 230 participants currently undertake the Duke of Edinburgh's Award across the State – it is clear 'the word is out'. No hard work goes unrewarded and the award program is completed with an Adventurous Journey (AJ) that involves travel and expedition. The wonderful feature of this program is that it aligns directly with PCYC objectives. Therefore participants are able to receive formal recognition for their involvement in PCYC and their communities as well as educational benefits.

New branches to the Award are doing wonderfully. For new Clubs, DOE is providing a framework and structure for Youth Management Teams (YMTs) and youth programs. In addition, educational rewards and recognition is placing value on leadership and personal development for our young people. For clubs that have been successful for many years they are moving from strength to strength.

PCYC Bundaberg is a great example of how the program can provide

longevity with 21 of their 27 participant's continuations from completed levels. Some of their activities range from Chinese Dragon Dancing, to Hiking, Special Needs Discos and Fishing, and just recently their Gold participants sailed the high seas on the tall ship of the South Passage. Trevor and his team are a wealth of resource and information relating to the Award.

In a more remote setting PCYC Doomadgee, under the leadership of Branch Manager Sergeant Bernie Mead, has 12 participants completing their Bridge Award which is no small feat. They have been travelling to local fishing holes, volunteering in the community, undertaking First Aid courses and assisting general maintenance.

From these young people involved in the Award, four have secured paid employment and Sergeant Mead says that event organisers and community leaders are requesting "the Dukes kids" assistance as they are identified as being motivated and well rounded as a result of



With such significant youth development outcome this project has been backed for 2013

The ever growing Indigenous involvement in DOE is an achievement that PCYC is proud to publish. Three PCYCs in the Townsville area – Castle Hill, Townsville and Upper Ross – have formed an alliance to execute a project funded by Indigenous Schooling Support Unit. With the appointment of Cate Lawlor, 70 participants from 6 schools across Townsville engage in extra curricular activities within PCYCs and schools such as archery, painting and other sporting activities.

All completing their bridge award, these participants will feed into Bronze level DOE in due course, providing longevity of leadership development for these Indigenous young people. A highlight was the Adventurous Journey undertaken at Alligator Creek and Magnetic Island.

With such significant youth development outcomes this project has been backed for 2013 and will continue to expand and grow to further communities across the North Queensland region.

their participation in the Award.

The Award can provide opportunities for young people to head far and wide, and this year there are two overseas adventures. A highlight for PCYC Dukes in 2012 is the walking of the Kokoda Track for the Adventurous Journey component. Due to the generous funding of the James Family, eleven participants selected from PCYCs across Queensland will partake in this gruelling and historically significant walk.

Of the eleven participants, seven are undertaking their Gold Awards, three carrying out their Silver Awards and one Bronze Award and hale from PCYCs in Castle Hill, Pine Rivers, Crestmead, Cloncurry, Bundaberg, Lang Park, Carindale and Mt Gravatt.

Other exciting overseas opportunities were presented by PCYC Carindale where Dukes participants ventured to Fiji as a part of their residential project. These young people lived in the village for the week and assisted with village life; teaching kindergarten children English

and assisting with manual labour.

These are just some examples of the victories and achievements across the State and the plan is to not cap it here. As we move from success to success it is hoped that all PCYCs across the State will deliver, or assist in the delivery of, the Duke of Edinburgh Award as a framework for youth programming and leadership development.



Branches

Since its foundation in 1948, the QPCYWA has established 51 PCYC branches throughout Queensland, in wide spread and far reaching communities. 2011-2012 has seen the Association officially commence operations in Bowen, Cooktown and Doomadgee as well as the official reopening of PCYC Carindale and PCYC Dalby. The growth of the Association is a testament to the hard work of all staff across the State who dedicate their time and energy to realising PCYC objectives in their communities and generate interest in PCYC in new communities.



PCYC Carindale

In September 2011, PCYC Carindale endured a devastating fire that saw over two thirds of the Club damaged. The fire was the result of a builder's accident and, whilst considerable equipment and resources were lost, no injuries were sustained. Through tremendous support of the QPS, QBE Insurance, QPCYWA and local businesses and organisations, PCYC Carindale quickly set about putting the Club back together.

On Saturday 14 April 2012, PCYC Carindale hosted a reopening party that saw over a thousand locals return to the Club to see what a magnificent facility had evolved from such tragedy. The reopening was officiated by the Branch Manager Sergeant David Beard, who, whilst thanking many different people, businesses and organisations, left his greatest appreciation and thanks to his

loyal staff and committee.

With an enclosed multipurpose area, Youth Room, Community Room and a completely redesigned Main Hall, PCYC Carindale can again deliver their quality activities and youth programs. With 350 new members signing up on the day, patrons were invited to share in the experience of developing a community garden as over 100 fruit trees, herbs and vegetables were planted for the community to enjoy.

Today, PCYC Carindale is almost at maximum participation in most of the 37 Kindy Gym, 13 Trampoline, and 13 Gymnastic classes. Parents, youth and the general community have responded well to the newly refurbished facilities. PCYC Carindale now sees more than 6,000 participants each month attending structured Club activities.

"There is no doubt that the sadness and apprehension of having your facility destroyed is overwhelming but what a great opportunity to see strength in human nature. Watching and participating in the 'resurrection' of PCYC Carindale drew wonderful experiences for many and will be a memory that last with those who were involved for a very long time to come."

– Sergeant David Beard, Branch Manager, PCYC Carindale.



PCYC Dalby
Officially Reopened 16 December 2011



PCYC Doomadgee
Officially Opened 10 August 2011



PCYC Cooktown
Officially Opened 20 April 2012



After operating for 7 months, PCYC Bowen now has over 950 members with over 20,000 attendances at the facility, activities and programs. The PCYC currently runs a variety of sporting programs and activities such as Basketball, Hockey, Toddlers Playtime, Roller Derby, Junior Skating, and Disability Sports. Friday Night Skating has proven to be one of the most popular activities with attendances growing from 40-60 youth to over 130-160 each week.

PCYC Bowen partners with local support agencies such as Girudala, Relationships Australia, Whitsunday Crisis Counselling, Centacare, Bowen State High School, Christian Family Centre, Flexi Care and Scripture Union School Chaplains to facilitate crime prevention, youth development and welfare programs. The PCYC is also the proud owners of a 25 seater bus, funded by the Gambling Community Benefit Fund with the assistance of a further \$28,000 in local sponsorship. The bus is an asset to PCYC Bowen's programs and activities.

Since establishment, the Bowen YMT has undertaken a name change to the R.U.B.Y Crew (Representing and Uniting Bowen Youth) which is co-facilitated by PCYC and the Whitsunday Regional Council. The R.U.B.Y Crew have been a driving force and support for the PCYC raising over \$5,000 since September 2011. The Crew help run Skating nights and volunteer at numerous community events.

PCYC Bowen

On Friday, 25 November 2011, the Bowen community celebrated the Official Opening of the 50th PCYC in Queensland. PCYC Bowen was officially opened by the Whitsunday Regional Council Mayor Mike Brunker.

This \$5 million state of the art building, designed by Tait Morton Johnston Architects and built by Hutchinson Builders, was made possible through partnerships with the Queensland Government, Sport and Recreation Queensland Major Facilities Program, Xstrata Zinc Australia and the Whitsunday Regional Council. Presentations on the day were made to North Queensland Bulk Ports Corporation, QR National and Transfield Services for their donations to the PCYC.

On the night, Branch Manager Sergeant Michelle O'Regan was able to thank and recognise over 150 local sponsors and supporters for their ongoing commitment to establishing

the PCYC over the previous 3 years. Donations of over \$19,000 were presented on the night with a further \$20,000 pledged from Airlie Beach Rotary Club.

Saturday saw the facility open for a fun-filled Community Family Day where approximately 1,500 people checked out the new facility. The multisports facility got a good work out with Futsal, Volleyball, and Squash displays and competitions. The Function Room played host to local bands and artists who displayed amazing talents. Jumping castles and super slides were on hand to top the day off.

This day was a huge success due to community support from organisations such as Christian Family Centre, Girudala, Bowen Neighbourhood Centre, Lions, Rotary, Zonta, Whitsunday Regional Council and the Bowen Police. PCYC Whitsunday also provided much needed support on the day, signing up 200 members to PCYC Bowen.

"The facility is first class and we look forward to delivering quality programs and activities for the young people and families of Bowen and surrounding districts. We also hope the Bowen PCYC becomes a community Hub allowing PCYC to work in partnerships with local youth agencies, community groups, schools and businesses to become an integral part of the Bowen landscape."

– Senior Sergeant Rob Fiedler, CEO, QPCYWA.

School Age Care

The School Age Care component of the QPCYWA has grown during the last year. The Association now operates Services from 115 sites across Queensland. The Association continues to be approached by Schools who are looking for a not-for-profit charitable organisation to provide an exciting, high quality program for the children in their school community. PCYC looks forward to working with these schools and meeting the needs of their communities.



New Services

- ➔ **PCYC Bayside**
Wynnum (Jan, 2012)
- ➔ **PCYC Beenleigh**
Mother Teresa (Jan, 2012)
- ➔ **PCYC Bundaberg**
Bundaberg West (Oct, 2011)
- ➔ **PCYC Crestmead**
St Francis (Jan, 2012)
- ➔ **PCYC C.A.P.E**
Weipa (Oct, 2011)
- ➔ **PCYC Deception Bay**
Deception Bay North (Jan, 2012)
- ➔ **PCYC Gladstone**
Agnes Waters (Oct, 2011)
Tannum Sands (Feb, 2012)
- ➔ **PCYC Gold Coast**
Surfers Paradise (Jan, 2012)
- ➔ **PCYC Inala**
Pallara (Jul, 2011)
Brookfield (Jul, 2011)
Corinda (Jan, 2012)
- ➔ **PCYC Mackay**
Mackay West (Jan, 2012)
- ➔ **PCYC Whitsunday**
Hamilton Island (Dec, 2011)
Cannonvale (Jan, 2012)
Proserpine (Apr, 2012)

PCYCs continue to support local schools and communities, operating School Age Care (SAC) Services both on and off school sites. The Association provides a range of additional activities and programs for children as well as a Police Officer who regularly visits the service and the school.

The Association has seen continual growth and demand for SAC programs across the State. Department of Education, Employment and Workplace Relations (DEEWR) has noted that the SAC component of Child Care is the largest growing component of all forms of Child Care in Australia. The continuing increase in Services has highlighted the need for a greater commitment towards training.

In early 2012, to help support the then 90 plus PCYC SAC Services across Queensland, an additional 2 SAC Operation Officers were welcomed to the SAC team. Samantha Kolbee and Helen Jansen joined Carol Madsen as SAC Operations Officers, Sharon Purkiss (Administration) and Wendy Ross (State Manager – SAC).

The last 12 months has seen many

changes to the industry. Education Queensland has updated their tender process for applying to operate on school sites. PCYC has been proactive in continually reassessing the process used and as such has been successful in winning a number of these tenders.

January 2012 saw the implementation of the National Quality Standards (NQS) and the National Quality Framework (NQF). The Council of Australian Governments initiated acceptance of the new National Law at a State-level which meant the same Child Care legislation now applies across Australia. This will make it easier for parents when moving between States to receive the same high standards of care across the country.

As part of the changes, the National Childcare Accreditation Council (NCAC) was dismantled at the end of 2011. NCAC quality assurance visits had been in place since 2004. During this time PCYC has been through the process 197 times; gaining high quality in 196 validation visits. This is a testament to all of the PCYC providers who have put such effort into the quality programs PCYC provides throughout Queensland.

PCYC Bornhoffen

Leadership Development Centre

PCYC Bornhoffen is a business unit of the QPCYWA located at Natural Bridge in the Gold Coast hinterland. The Leadership Development Centre's purpose is to inspire young people to be more self aware, to build their social skills and to contribute positively to their community. The Centre works in partnership with schools and community organisations to deliver leadership development programs at Bornhoffen and throughout Queensland. It also provides youth crime prevention programs in partnership with schools and other community agencies.



In the last year, PCYC Bornhoffen have improved venue services through the start-up and establishment of the Bornhoffen Catering Business Unit with new full-time Catering Coordinator, casual Catering staff and purchase of assets including cold room, vehicle and equipment. This particular improvement has enhanced menu options including a new in-house variety of freshly baked morning and afternoon teas.

The Centre also constructed a new visiting teacher and staff lounge area with espresso coffee machine.

The establishment of a new Venue Coordinator position and Venue Support Officer positions resulted in improved maintenance and cleanliness standards, and an improved focus on customer communication and customer service and satisfaction.

In 2011, the PCYC Blue Light Catalyst Program received the QPCYWA Award of Excellence (Programs). In 2012, the Program was also nominated for Australian Institute of Criminology – Australian Crime and Violence Prevention Award.

Community Projects

- ➔ Queensland Government Green Army/Job Futures SEQ undertook weed control, revegetation and follow up maintenance work on a 10,000m² area.
- ➔ Queensland Government Construction Skills for Queenslanders, Job Futures SEQ and PCYC undertook a joint project to render and paint the exterior of Camp One and Camp Two providing a significant improvement to the appearance of the Camps.
- ➔ SEQ Catchments, SEQ Water and PCYC completed the Madeira Vine Control project.
- ➔ Australian Government's Caring For Our Country grant received of \$22,000 for weed control and revegetation.
- ➔ Southport Rotary Club donated \$5,000 towards upgraded office equipment.
- ➔ Gold Coast City Council Mayoral Donation of \$3,000 towards development of more outdoor recreation opportunities at Bornhoffen.

Leadership Development 2011-2012

- ➔ Queensland Blue Light Association provided \$75,000 in funding to deliver Catalyst Programs.
- ➔ Australian Government Proceeds of Crime Act (2002) grant provided \$90,000 funding to deliver Catalyst programs.
- ➔ School Outdoor Education programs undertaken in partnership with 30 different schools.
- ➔ Delivery of four PCYC State Youth Leadership Programs in partnership with staff from PCYC State Office and PCYC Clubs.
- ➔ Site selected and engineering drawings complete for construction of a High Ropes Course.
- ➔ Gambling Community Benefit Fund grant received for Adventure Development equipment and shed extension.
- ➔ Establishment of relationship with University of Canberra to undertake external evaluation of Catalyst Program funded by Queensland Police Service.
- ➔ Membership of Australian Association for Bush Adventure Therapy.
- ➔ PCYC Bornhoffen staff participated in Narrative Therapy training and Australian Association for Bush Adventure Therapy Forum.

Indigenous Business Unit

The QPCYWA has been committed to the delivery of a diverse range of developmental programs and community support services for Indigenous communities since 1998, when the Yarrabah Community Centre was established. The Centre was the catalyst for PCYCs in Mornington Island in 2003 and Palm Island in 2004, and the CAPE Program in Wujal Wujal in 2004, and later in Napranum and Hopevale. As a result of increasing demand for PCYC support in Indigenous communities, the Indigenous Business Unit (IBU) was established in 2007.



Highlights

- Initiated CAPE for the Kowanyama community after initial barriers surrounding a Memorandum of Understanding with Local Council.
- Maintained focus on community development; employing and supporting 68 Indigenous community members since program implementation.
- Conducted the first CAPE location project that included all CAPE community locations with 30 CAPE youth attending a leadership camp at Lake Tinaroo.
- Launched the very first PCYC CAPE specific website and Facebook social media page and initiated monthly distribution of the PCYC CAPE newsletter.
- Achieved the most ever attendance for a single year in the programs history with a total of 105,292; this is a 67% increase on the previous year.
- Delivered more than 57 different Sport and Recreation activities across the whole program; expanding on the previous year's total of 37.

Among the program highlights and achievements were certainly some challenges and recognised areas of improvement. The Program services locations that are hard to access with limited resources and quite limited capacity. In addition to this, a shortage of employee accommodation and unavailability of local facilities has made it, at times, very difficult. The IBU has set about improving data capture processes as well as increasing community consultation, and have identified areas where added support could be introduced in employee skills development and capacity.

Community Activities Program through Education (CAPE)

The CAPE Program is based on an explicit commitment to a partnership approach between Government and the local community to allow the identification of local challenges, and solutions to target local needs and circumstances. This has involved collaborating at both

strategic and operational levels, in planning and delivery of services relevant to build community capacity, improve local economic opportunities, to build social networks, to promote cultural significance and to sustain environmental assets.

Lake Tinaroo Leadership Camp

This year marked the very first project that was able to include all of the CAPE locations at once in the same location. On Monday 12 December 2011, 40 young people, along with 10 PCYC CAPE Supervisors, travelled from the Northern Peninsula Area (NPA), Aurukun, Kowanyama and Woorabinda to participate in the first ever PCYC CAPE Youth Adventure Camp held at the Lake Tinaroo Active Recreation Centre.

Youth from across the CAPE sites were selected based on their attendance and behaviour at PCYC activities delivered throughout the year. The camp aimed to act as an incentive to reward good behaviour, community leadership and personal achievement, and to reengage youth; diverting them away from participation in negative behavioural patterns.

Throughout the four-day Leadership Camp, youth participated in activities that challenged them both mentally and

physically promoting problem solving, communication and leadership. Activities such as raft building, kayaking, courses in low ropes and high ropes encouraged team work – building trust between participants from each location as well as between youth and supervisors.

Each community was split up and joined by other communities encouraging new bonds and friendships to occur between the youth among the different CAPE locations. It was immediately apparent that this approach was successful; from the very first night, stories of family and country back home began to be shared and enjoyed between young people.

It was also observed that, between some of the different locations, a reconciliation of family members occurred as many had not seen one another for a number of years due to the transient lifestyle that remote Indigenous community members often live.

Gym + Fitness

The new, modern PCYC Gym and Fitness facilities are all about providing a non-intimidating environment that is suitable for all ages from 12 years through to retired members who choose to remain active. The revamped PCYC Gyms are very popular with younger members aged 15-25 years as the Gym activity gives them “what they want” through a range of Cardio and Strength equipment suitable for all abilities from the beginner to advance athlete.



The standards of PCYC Gym and Fitness has risen considerably in the past 12 months with a large number of Clubs commencing a complete Gym renovation with new fit out that includes the latest high tech equipment, great modern colours and signage, resulting in a relaxed atmosphere for a family friendly Gym. PCYC Gyms are maintained to the highest standard and are of commercial quality providing members with the tools they need to achieve their individual health and fitness goals.

PCYC Gyms still remain the best value within their local communities with most clubs introducing unlimited Gym entry for only \$10 per week with the added benefit of no contractual obligation.

Some PCYCs now also offer a weekly Group Fitness timetable with a range of classes, that may include Boxcercise, Cardio Fitness, Circuit training, Pump, Spin, Pilates and Yoga to name a few, all for a low price of around \$14 per week including free access to the Gym.

PCYC Gyms now cater to a wide cross section of community needs. More and more PCYC Gym and Fitness facilities are able to cater to specific training needs and requirements including disability and rehabilitation services. It is also not uncommon to see over 30 TAFE students in a larger PCYC Gym during the day learning the practical skills necessary to obtain a Certificate III and Certificate IV in Fitness.

PCYC Redlands

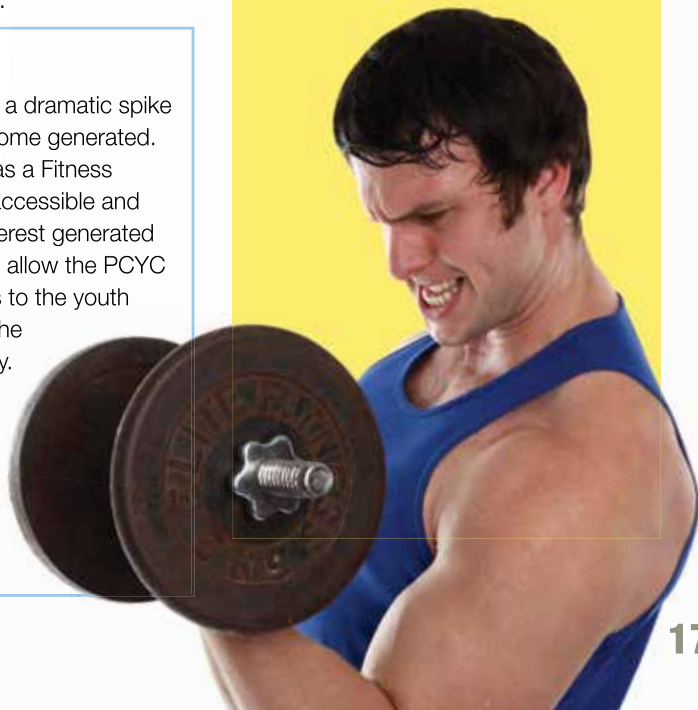
Redlands PCYC recently seized an opportunity to expand their small Gym room, also utilising the space of another room within the Club to accommodate all of the Cardio equipment including treadmills and bikes. This new area allowed for a more spacious layout in the existing Gym for dedicated Strength equipment. As a result, over 70 new members joined the Club in the first 2 months of operation with the majority of new members being women who now find their local PCYC to have a great Gym, with modern equipment and a great atmosphere.

PCYC Dalby

PCYC Dalby is now considered one of the big success stories for PCYC Gym and Fitness and the Club itself. In August 2011, PCYC Dalby opened the brand new Gym building fitted out with all new equipment and modern surrounds including a dedicated Group Fitness room. The Dalby community has now embraced the new PCYC Gym

and Fitness facility with a dramatic spike in attendances and income generated. The community now has a Fitness facility that is not only accessible and also affordable. The interest generated by the new facilities will allow the PCYC to dedicate more funds to the youth programs that benefit the whole Dalby community.

The Dalby community has now embraced the new PCYC Gym and Fitness facility with a dramatic spike in attendances and income generated



Fundraising and Events

The Queensland Police-Citizens Youth Welfare Association hosts a number of fundraisers and events throughout the year to raise much needed funds to support PCYC programs and initiatives in Queensland communities. In the last year, the Association not only hosted the return of popular events – 2011 Golf Day and the 18th Annual Gala Ball – but also the first ever Time 4 Kids event.

2011 Swing into Summer Gala Ball

The Association's 18th Annual Gala Dinner in November was again a resounding success with more than 1,100 people attending the night to help raise nearly \$100,000 in funds. Bill McDonald from Network Ten acted as Compere for the night, introducing a first class line-up of entertainers. Bevan Addinsall, The Swingin' Martinis, and comedian Paul Martell ensured a great night was had by all.

Our gratitude and appreciation goes to all sponsors and supporters, especially the Clem Jones Group of Companies, Schweppes Australia and Sci-Fleet Toyota, major sponsors of the 2011 Gala Ball. An event like this cannot continue without this support and the fundraising from the main and silent auctions helps support the youth development programs.



2011 Golf Day

The PCYC Golf Day continues to be a successful fundraising venture for the Association raising in excess of \$28,000. Major sponsor Sci-Fleet Toyota, together with 8 minor sponsors were among 27 teams on the green. The day was made possible with the support of the Indooroopilly Golf Club and PCYC corporate supporters. Funds raised from the Golf Day continue to help deliver essential programs for young Queenslanders.

Time 4 Kids

Time 4 Kids was introduced for the first time this year, with 39 Queensland Clubs participating in this new initiative. This inaugural event raised a fantastic \$187,440 during National Youth Week (13-22 April) which will assist the QPCYWA to deliver crime prevention programs for young people across the State.

The basic concept was for local community leaders including sports and media Celebrities, school Principals, local Pastors, local Business People, Politicians and Police to be locked up in make-shift gaols and gain community support to raise bail for their release.

Famous celebrities drew quite the attention at Queen Street Mall including:

- ➔ Former Origin Great Tonie Carroll
- ➔ Queensland Reds James Horwill and Mike Harris
- ➔ Brisbane Broncos Dave Hala
- ➔ Queensland Bulls Chris Hartley
- ➔ Queensland Firebirds Laura Geitz and Amy Steel
- ➔ Brisbane Roar Women's League Captain Clare Polkinghorne

Across state, many of the clubs also have their share of celebs and local talent for their gaols, including:

- ➔ Olympian Dawn Fraser AO MBE - PCYC Sunshine Coast event
- ➔ Titans Coach John Cartwright - PCYC Gold Coast event
- ➔ Logan City Mayor Pam Parker - Southside event
- ➔ Brisbane Broncos Corey Norman - Southside event
- ➔ Queensland Firebirds Chelsea Pitman - PCYC Mt Gravatt event
- ➔ Ipswich City Mayor Paul Pisasale - PCYC Ipswich event
- ➔ Former Origin Great Steven Bell - PCYC Emerald event
- ➔ Redland City Mayor Melva Hobson - PCYC Redland event
- ➔ Toowoomba City Mayor Peter Taylor - PCYC Toowoomba event
- ➔ Burdekin Shire Mayor Lyn McLaughlin - PCYC Burdekin event
- ➔ Moreton Bay Regional Council Mayor Alan Sutherland - PCYC Redcliffe event
- ➔ Assistant Minister for Sport and Racing Tim Mander - PCYC Hills District event

Finance

2011-2012 has been a very successful year financially for the Queensland Police-Citizens Youth Welfare Association. As a result of increased Operational Revenue of \$7.349 million due to continued activity and services growth against increased Operational Expenses of \$6.127 million, the operational result for 2012 (before Depreciation and Capital Grants) was an increased surplus of \$4,295,646, up 34.7% on the 2010-2011 Financial Year.

Income

Income from Operations for 2011-2012 totalled \$46,466,320 representing a 16.6% increase on the 2010-2011 Financial Year. Much of this increase was a result of increased activities and School Age Care services across the State.

Operational Grant funding for the year was \$9,555,464, up 3% on the previous year.

Donation income was \$1,500,000 for this Financial Year, compared to \$976,740 in the previous year – a significant increase.

Interest and other income for 2012 was \$976,340, compared with \$1,037,147 in 2011. This decrease was largely the result of a reduction in the average rate of return on funds on deposit.

This resulted in total Income from all sources for 2012 of \$58,498,124; compared with \$51,149,046 for 2010-2011.

Expenses

Staffing costs are the most significant expense in the Association's operations, representing 60% of total costs. Total staffing costs were \$32,433,417, up 12% on the 2011-2012 Financial Year – reflecting the continued growth of activities and services offered.

The cost of purchasing services and supplies continued to increase across all areas of the Association's activities and services.

The continued responsibility is to maintain effective controls on expenditure to enable the Association to meet retained earnings targets for future investment in new programs and maintenance of PCYC facilities.

After staffing costs, Expenses from Operations were \$14,754,000, Fundraising; \$5,079,970, and Repairs and Maintenance; \$1,026,978.

This resulted in total Expenses from all sources for 2012 of \$53,294,365; up 13% on 2010-2011.

Income Statement

For the year ended 30 June 2012

	2012	2011
	\$'000	\$'000
Revenue from operations	58,498	51,149
Employee benefits expense	(32,433)	(28,938)
Amortisation and depreciation	(4,187)	(3,925)
Insurance expense	(907)	(793)
Impairment	(150)	0
Other expenses from ordinary activities	(20,712)	(18,229)
Profit before capital grants	109	(736)
Capital grants	2,175	5,116
Donated services and assets	10,152	8,732
Donated services expense	(10,152)	(8,732)
Profit for the period	2,284	4,381

Balance Sheet

As at 30 June 2012

	2012	2011
	\$'000	\$'000
Current Assets		
Cash and cash equivalents	18,775	19,148
Trade and other receivables	1,909	1,550
Inventories	257	191
Other current assets	1,218	1,117
Total Current Assets	22,159	22,006
Non-current assets		
Investments	0	0
Property, plant & equipment	46,102	44,298
Total Non-Current Assets	46,102	44,298
Total Assets	68,261	66,304
Current Liabilities		
Trade and other payables	11,833	12,380
Employee benefits	2,061	1,408
Total Current Liabilities	13,894	13,788
Non-Current Liabilities		
Employee benefits	227	661
Total Non-Current Liabilities	227	661
Total Liabilities	14,121	14,449
Net Assets	54,140	51,855
Equity		
Retained earnings	54,140	51,855
Reserves	0	0
Total Equity	54,140	51,855

Grants

The primary role of the Grants Unit is to turn thoughts into words by writing high-quality applications. Funding received by way of grants empowers the Association to deliver effective, meaningful programs to the organisation's 85,000 members and the community's in which they reside. The QPCYWA sincerely thanks all funding bodies who have contributed to the organisation in 2011-2012.

In today's financial environment, the funding dollar can be scarce. With this in mind, the PCYC Grants Unit increased its efforts in 2011-2012 by submitting more applications and increasing the total value of funding requested. The number of applications submitted across the organisation increased to 475 applications, up 8% on the previous year and the total value of grants requested increased to \$33,004,084 (incl. GST), up 35% on the previous year.

At the time of printing, the value of grants received in 2011-2012 totalled \$10,510,431 (incl. GST) with \$1,600,325 incl. GST still pending. Discounting this pending amount, this is an 8.17% decrease on the 2010-2011 Financial Year. While the increase in the number and value of grants requested could be perceived as an indication of financial hardship, this is not the case at all. In fact, the opposite is true.

The QPCYWA is continually looking to increase the level of programs and services delivered to the people of Queensland; grants simply assist the organisation to achieve this.



Chill Out PCYC Cloncurry

Funded under the Federal Government's Australian National Preventive Health Agency's (ANPHA) National Binge Drinking Strategy – Community Level Initiative, PCYC Cloncurry's Chill Out program aims to provide a local solution to binge drinking amongst young people. ANPHA approved total funding to the value of \$306,879.10 for this 2 year program.

Chill Out targets two specific age groups – young people aged 12-17 years and 18-24 years – by providing diversionary sport and recreation activities as well as health awareness sessions facilitated by health professionals. Need for the Chill Out program was realised due to an evidenced high incidence of binge drinking in the Cloncurry and Mt Isa communities.

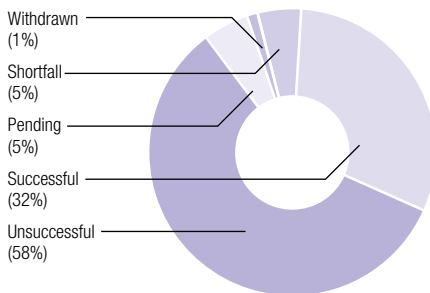
To counteract the local binge drinking culture, the Chill Out program provides positive alternative activities to binge drinking and its associated anti-social behaviours. Activities are offered during times at which drinking is prevalent among the target group; nights, weekends and school holidays.

The program has now commenced in the Cloncurry and Mt Isa communities. Initial reports indicate that incidents of alcohol- and youth-related antisocial behaviours have decreased considerably. The program has the potential to make marked and long term change in the Cloncurry and Mt Isa communities.

QPCYWA 2011-2012 Grants Analysis

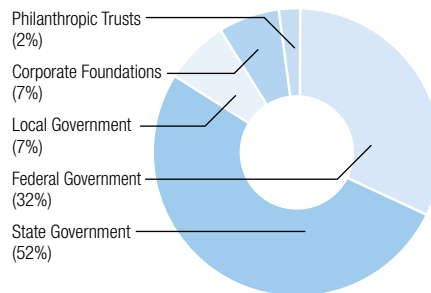
Success Ratio

(Total Grants Applied = \$33,004,084.05)

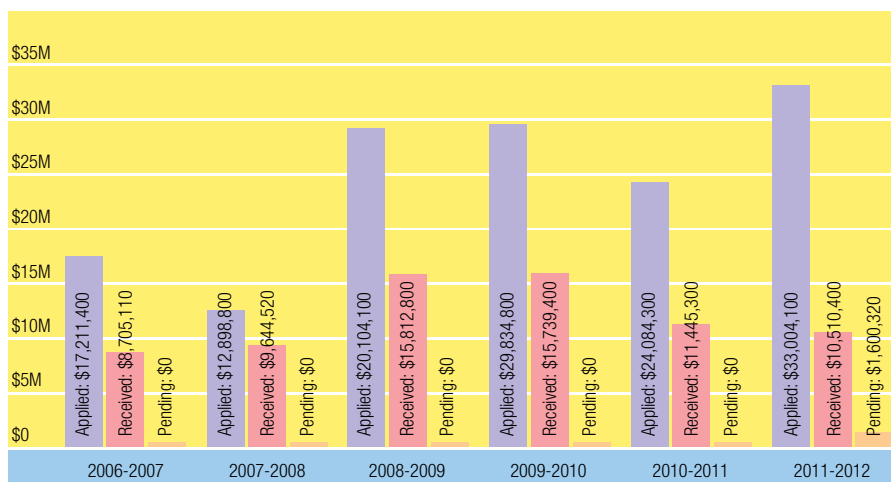


Grants Received by Funding Source

(Total Grants Received \$10,510,400)



Six-year comparison





Healthy Lifestyle Habits for CALD Youth in Beenleigh PCYC Beenleigh

PCYC Beenleigh services a community that is low in socio-economic standing yet high in diversity and culture. The Culturally and Linguistically Diverse (CALD) community of Beenleigh and surrounds often experience barriers to full community participation including; unaware of opportunities for participation in local groups or organisations and unsure of how to hold a 'spot' within the community; unsure of the use of western kitchen, diets and cooking techniques; and limited by their culture, unaware of supermarket/ grocery items that can be used in their own home.

Funded under the Queensland Government's Active Inclusion Program, the Healthy Lifestyle Habits for CALD Youth in Beenleigh program seeks to address these issues. Partnered with

MultiLink Community Services Inc, PCYC Beenleigh was funded \$43,472 to engage CALD youth in a holistic program that incorporates;

- ➔ healthy eating, cooking and kitchen techniques;
- ➔ physical activity and participation pathways into PCYC activities; social, developmental and self-esteem-building activities;
- ➔ accredited coaching and first-aid qualifications; and,
- ➔ 'Industry Visits' to sporting facilities/clubs/organisations.

Fundamentally, the program educates and equips youth from the CALD community with the tools to adopt and maintain a healthy lifestyle and will exit the program with qualifications and opportunities for employment within the health and fitness industry.

Genuine Information Relevant to Life (GIRLs) Program PCYC Gold Coast

The Program is funded under the Federal Government's Attorney-General's Department Proceeds of Crime Act 2002 (POCA) Funding. Total funding of \$81,848.80 was granted to PCYC Gold Coast to deliver the program over 13 months; in 4 cohorts of 8 young women.

In partnership with Elanora Police Beat, Wesley Mission, and local high schools, GIRLs is an 8 week program delivered to support young women aged 13-16 years who have disengaged, or 'at risk' of disengaging from, school, family and/or display antisocial behaviours ie cyber bullying, substance misuse.

The program provides young women with the skills and information needed to reduce exposure to social and welfare risks and aims to support them to reengage in school, further training and/or employment. The project also incorporates specific opportunities for parents/guardians to participate in aspects of the program with their daughters.

Under the Proceeds of Crime Act 2002 (POCA) Funding, the Attorney-General's Department approved funding for a total of 6 Crime Prevention programs for PCYCs in Queensland, totalling \$679,702.10. The following programs, each with a 'crime prevention' focus, will address needs of their respective local communities;

Blue Light Catalyst Project 2012,
PCYC Bornhoffen

GIRLs Program, PCYC Gold Coast

School Attendance Reward Program,
PCYC Hervey Bay

Positive Behaviours Project, PCYC Inala

Multicultures Project, PCYC Mt Gravatt

Happy, Healthy, In Control, PCYC Toowoomba



Highlights

The QPCYWA is continually adapting to the changing needs of the community, introducing new and innovative programs that aim to engage young people in a range of unique, age-appropriate programs. Of course, with each innovative program proposal, an appropriate funding avenue needs to be

sourced. The PCYC Grants Unit is in the fortunate position of being able to assist PCYC branches in bringing their program ideas 'to life' by producing that winning grant proposal. The following program examples are just some of the many highlights resonating from the 2011-2012 Financial Year.

Awards

The Queensland Police-Citizens Youth Welfare Association Annual Awards Presentation was held on Friday 11 November 2011. The QPCYWA would like to take this opportunity to recognise, congratulate and thank those individuals who have demonstrated an ongoing commitment to the values and objectives of the Association. Awards were presented to the following recipients.



Life Membership

In 2011, the following persons were awarded Life Membership for accumulative meritorious service to the Association, for no less than ten years, in a voluntary capacity.

- Kerry Allingham**, PCYC Bayside
- Noel Thorburn**, PCYC Bayside
- Katrina Carrick**, PCYC Gold Coast
- Geoff McKay**, PCYC Hills District
- Roderick Chignell**, PCYC Hills District
- David Bennett**, PCYC Lang Park
- Rowan Bond**, PCYC Mackay
- Toni McNeill**, PCYC Mackay
- Devin Flor**, PCYC Mackay
- John McKeon**, PCYC Nerang
- Neil Nolan**, PCYC Townsville
- Chris Fisher**, PCYC Upper Ross
- Robert Bogie**, PCYC Whitsunday
- Peter Chengody**, PCYC Whitsunday
- Gloria Demartini**, PCYC Whitsunday
- Mario Demartini**, PCYC Whitsunday
- Darryl Keys**, PCYC Zillmere

Crime Prevention Program Award Seniors Online Security

PCYC Carindale
The Seniors Online Security (SOS) project provides information sessions and computers skills to senior citizens for the safe use of online technology. The Project sought to improve participants' confidence when using the internet for email and online banking in the hopes on reducing incidences of online fraud. SOS was received positively by participants who rated the sessions very highly.

EM Hanlon Award

Stacey Cliff, PCYC Carindale
As Youth Development Officer for PCYC Carindale, Stacey leads by example using positive and encouraging dialogue and constantly displays good work and community ethics. Stacey has proven to be a fantastic role model to the young people and, through her hard work, PCYC Carindale and its youth group have become well known within the community.

Reverend RE Pashen Award

Tabitha Croton, PCYC Redcliffe
Tabitha has been a committed volunteer at PCYC Redcliffe for the past 11 years. Tabitha is accomplished in Judo and has won several National and International awards including selection as an Australian representative for Cadet World Championships in Kiev, Ukraine. When not completing, Tabitha coaches other and participates in numerous Club Judo Displays.

Joshua Wagner

PCYC Redcliffe
Volunteering for PCYC Redcliffe, Josh is a State, National and International Softball Representative who coaches and raises much needed funds for the Club. In the one year, Josh has led a team of young players with little or no experience through to the Grand Final. Josh is a mentor, leader and team player.

Board of Directors

Mr Paul Bell	Mr Keith Henry	Mr Brett Pointing
Mr Alan Davey	Mr Stephen Hollands	Mr Paul Tabrett
Mr Ian Ferguson	Mr Garry Humphries	Ms Leonie Taylor
Mr Craig Hanlon	Mrs Diana O'Brien	
Ms Carolyn Healy	Mr Robert Osmotherly	



Award of Excellence (Programs)

Blue Light/PCYC Catalyst, PCYC Bornhoffen

The Catalyst program supports young people aged 11-14 years to make positive life choices to experience a meaningful life. The program aims to build and strengthen individuals' ability to be more self aware and socially competent. Program outcomes include the ability to recognise the need for change, reengagement in the education system and demonstrated positive behavioural change.

William "Bill" Newell Award

RAGE – Respect Achieve Give Excite, PCYC Carindale

With membership now exceeding 40 young people, the PCYC Carindale Youth Group (RAGE) is widely recognised within the community for its continued success and commitment to youth development. RAGE have been active for 4 years and has created a fun culture for all its members. In this time, RAGE have developed strong partnerships within the community and a reputation for accountability.

Cedric Lindsay Johnson Volunteer of the Year Award

Junior Pumati, PCYC Beenleigh

Junior has been associated with PCYC Beenleigh for 3 years. In this time, Junior has had the sole responsibility of running the Club's Boxing section; volunteering his time to coach on Monday, Tuesday and Wednesday nights. Junior often stays back to offer advice and encouragement to boxers as well as making himself available for tournaments which are usually held on weekends.

Branch Achievement Award

The Branch Achievement Award is decided based on information gathered through Branch Performance Reviews and data collected through the State Office. Branches demonstrated stable management, an active Management Committee and Branch Manager, a varied program consistent with the Corporate Plan, formed partnerships with local community organisation and schools, strong membership and a demonstrated commitment to and compliance with the Association Rules, Procedures and Directives.

Branch Achievement Award (Up to 1,200 Members)

PCYC Crestmead

Branch Achievement Award (1,200-2,500 Members)

PCYC Gladstone

Branch Achievement Award (Over 2,500 Members)

PCYC Ashmore PCYC Beenleigh

Diamond Life Membership

The following persons were awarded Diamond Life Membership for accumulative active meritorious service to the Association, at either Branch or Board level, for a period of twenty years in a voluntary capacity.

Sandra Hindley, PCYC Bayside

Theresa Totman, PCYC Fortitude Valley

Russ McConnell, PCYC Lang Park

Tony Anderson, PCYC Mt Isa

Edward Zvaigzne, PCYC Mt Isa

Lindsey Heitmann, PCYC Nerang

Simon Lynch, PCYC Townsville



Acknowledgements

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Stomp Creative

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Our thanks go to the youth of PCYC and all the participants of the photography in this report.



Police-Citizens Youth Clubs Queensland

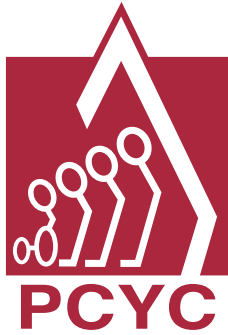
Ashmore	Dominions Road, Ashmore 4214	07 5539 5774
Bayside	Cnr Alexander & McDonald Streets, Lota 4179	07 3396 5017
Beenleigh	Dauth Park, Alamein Street, Beenleigh 4207	07 3380 1777
Biloela	Valentine Plains Road, Biloela 4715	07 4992 3186
Blackwater	Yeates Avenue, Blackwater 4717	07 4982 5228
Bowen	65 William Street, Bowen 4805	07 4786 6147
Bundaberg	Cnr Maryborough & Walker Streets, Bundaberg 4670	07 4154 2813
Burdekin	164 McMillan Street, Ayr 4807	07 4927 7899
Caboolture	Toovey Street, Caboolture 4510	07 5495 7143
Cairns	91-97 McNamara Street, Manunda 4870	07 4053 1532
Carindale	27 Narracott Street, Carina 4152	07 3324 9652
Castle Hill	Cnr Hugh & Harold Streets, West Townsville 4814	07 4772 3883
Charters Towers	Enterprise Road, Charters Towers 4820	07 4787 3231
Cloncurry	120 King Street, Cloncurry 4824	07 4742 1200
Crestmead	Gimlet Street, Crestmead 4132	07 3805 4100
Cooktown	3 May Street, Cooktown 4895	07 4069 5890
Dalby	Cooper Street, Dalby 4405	07 4672 2400
Deception Bay	Marine Terrace, Deception Bay 4508	07 3293 0166
Doomadgee	Goodeedewa Road, Doomadgee 4830	07 4745 8032
Emerald	Cnr Borilla & Topaz Streets, Emerald 4720	07 4987 7475
Fortitude Valley	Cnr Church & Wickham Streets, Fortitude Valley 4006	07 3252 3365
Gladstone	Yaroon Street, Gladstone 4680	07 4972 3122
Gold Coast	186 Monaco Street, Broadbeach Waters 4218	07 5538 5201
Goondiwindi	Russell Street, Goondiwindi	07 4671 5677
Hervey Bay	O'Rourke Street, Hervey Bay 4655	07 4124 5211
Hills District	135A Olearia Street, Everton Park 4054	07 3855 1980
Inala	Swallow Street, Inala 4077	07 3372 2222
Innisfail	2 Palmerston Highway, Innisfail 4860	07 4061 3442
Ipswich	Griffith Road, Eastern Heights 4305	07 3281 2547
Lang Park	Suncorp Stadium, Castlemaine St, Paddington 4064	07 3369 2647
Logan City	Jacaranda Avenue, Woodridge 4114	07 3442 1700
Mackay	Off Norris Road North, Mackay 4741	07 4942 3296
Mareeba	136 Walsh Street, Mareeba 4883	07 4092 4231
Mornington Island	Lardil Street, Gununa 4871	07 4745 7033
Mt Gravatt	Hibiscus Garden Complex, Klumpp Rd, Mt Gravatt 4122	07 3420 4655
Mt Isa	67 Isa Street, Mt Isa 4825	07 4743 0400
Nerang	Cayuga Road, Nerang 4211	07 5578 2227
Palm Island	Mango Avenue, Palm Island 4816	07 4770 1793
Pine Rivers	Sporting Complex Baker St, Bray Park 4500	07 3205 3367
Redcliffe	Klingner Road, Kippa Ring 4020	07 3385 1900
Redlands	Cnr Mt Cotton & Degen Roads, Capalaba 4157	07 3245 4639
Rockhampton	Stapleton Park, North Rockhampton 4701	07 4927 7899
Sandgate	106 Kempster Street, Sandgate 4017	07 3269 5358
South Burnett	40 Macalister Street, Murgon 4605	07 4168 1889
Sunshine Coast	Youth Avenue, Off Arundel Avenue, Nambour 4560	07 5441 2915
Toowoomba	219A James Street, Toowoomba 4350	07 4632 8316
Townsville	Wellington Street, Aitkenvale 4814	07 4781 9100
Upper Ross	43 Allambie Lane, Rasmussen 4815	07 4789 2145
Whitsunday	Shute Harbour Road, Airlie Beach 4802	07 4948 1144
Yarrabah	Backbeach Road, Yarrabah 4871	07 4056 9112
Zillmere	340 Zillmere Road, Zillmere 4034	07 3633 0244

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